



NEWS RELEASE

Tell Me Why: ‘Our technology focus is to enable the goals of the airline’ — Ganesh Jayaram

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Season 9, episode 2, of the Tell Me Why podcast is now available on YouTube and all major podcasting platforms.

In the latest episode of Tell Me Why, American’s Chief Digital and Information Officer Ganesh Jayaram joins Chief Communications Officer Ron DeFeo to talk about the priorities for American’s IT team, how technology is helping to improve the team member and customer experience and how American is leveraging AI to build a more efficient airline.

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The image shows a podcast player interface. On the left is a blue square icon with a white microphone and the text 'Tell Me Why' and 'American' with the logo. To the right of the icon, the title 'S9:E2 — Tell Me Why: ‘Our technology foc...’' is displayed in bold blue text, followed by 'Episode 2 • 12th March 2026 • Tell Me Why • American Airlines' in a smaller font. Below the title is a play button and a progress bar showing '00:00:00' and '00:08:03'. At the bottom of the player are icons for repeat, refresh, volume, and a grid, along with the text 'NOTES LINKS FOLLOW' and a three-dot menu icon.

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