



NEWS RELEASE

More, more, more in Chicago: American Airlines will offer more capacity, premium options and exciting new destinations from O'Hare

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- The airline will fly more from Chicago than ever before with larger aircraft and premium options on every flight this summer.
- Customers can enjoy nine new destinations so far in 2025, including Chicago's only nonstop service to Naples, Italy (NAP), which joins a lineup of 150 destinations from ORD.
- American will help Chicagoans escape the cold with new winter service to Honolulu (HNL).

CHICAGO — With Chicago customers at top of mind, the airline will launch service to exciting new destinations and will transform its fleet to operate larger aircraft with premium options on every flight from Chicago O'Hare International Airport (ORD). Today, the airline announced the addition of service to Honolulu (HNL) — making nine new destinations for Chicago customers to enjoy in 2025.

"O'Hare has always been a vital hub for American, connecting the Midwest to our global network and bringing travelers from across the world to Chicago for business and pleasure," said Ben Humphrey, American's Vice President of ORD Operations. "Strengthening our network is a promise to our customers that we'll continue to provide exceptional service to the places they want to go. And it reinforces to our partners and stakeholders that we'll be an economic driver for the region well into the future — all powered by our Chicago team members who are the best at putting our customers first."

American will operate up to 480 daily flights from ORD this summer, offering 25% more seats and 22% more departures than last year.

"As we transform O'Hare Airport, we thank American Airlines for their commitment to the City of Chicago and its residents. Investments like this are key to preserving Chicago's status as a world-class destination and ensuring the airport remains one of the biggest economic engines in the region," said Chicago Mayor Brandon Johnson. "With these service additions, American Airlines is bringing lower fares and better schedules to both Chicagoans and travelers from across the globe who visit our great city for business and leisure. More options to and from ORD help to keep Chicago at the center of the world stage for events, conferences and economic prosperity for years to come."

More international options

Ciao, Italia! American will inaugurate Chicago's only nonstop service to Naples, Italy (NAP), this summer for customers to visit Italy's third-largest city with easy access to the wonders of the Amalfi Coast. The airline will also begin new service to Madrid (MAD) and Halifax, Canada (YHZ).

American will operate 10 daily flights to eight popular European destinations, including three daily flights to London Heathrow Airport (LHR). Together with its **oneworld** partners, American's customers will have access to up to 41 daily flights to 17 countries this summer.

Outdoor adventures await!

American is adding new service to the places outdoor enthusiasts want to go this summer with more opportunities to explore the great outdoors. The airline will add five new leisure destinations for customers ready for active adventures: Bismarck, North Dakota (BIS); Boise, Idaho (BOI); Colorado Springs, Colorado (COS); Spokane, Washington (GEG); and Hyannis, Massachusetts (HYA). American is the only global airline serving HYA providing customers with direct access to the charming Cape Cod region. Additionally, the airline is increasing service to Florida and other southeast leisure destinations.

A premium experience for every flight

Customers will have the option to travel in a premium cabin on every flight from ORD this summer. Starting in June, American will offer all service from ORD on larger, dual-class aircraft for more opportunities to experience the airline's premium product. American will offer more than 40% additional premium seats from ORD compared to last summer.

American operates three Admirals Club® lounges and a Flagship® Lounge at ORD. Each lounge offers spaces for customers to unwind or get work done ahead of flights with complimentary Wi-Fi, while travelers enjoy food and beverage options that reflect the local region. The Flagship® Lounge offers an even more elevated service with unique premium offerings like a specialty cocktail bar, a premium wine table, shower suites and personalized service.

Since 2019, American has partnered with James Beard Foundation chefs to create regionally inspired dishes for

customers to enjoy in Flagship® Lounges and Flagship® First Dining spaces. The specially crafted entrees feature local flavors and flares from each chef that are representative of the cities where Flagship® Lounges are located. At ORD, Chef Sarah Gruenberg celebrates the seasonal flavors and produce of the Midwest with the launch of her chicken scaloppine with wild mushrooms, vermouth and Dijon.

Investing in the customer experience

To further enhance the travel journey, customers will notice a smoother boarding experience at ORD with innovative technology that ensures customers receive the benefit of boarding in their assigned group and supports team members with more visibility into the boarding process. Additionally, the airline recently installed new express service kiosks, and a new lobby configuration designed to enhance flow for a smoother check-in experience.

Supporting the local community

With more than 9,300 ORD-based team members, American is a proud member of the Chicago community. The airline has 10 Employee Business Resource Groups (EBRGs) that can donate 100,000 miles to various organizations that identify with their mission each year. American is the Official Airline of the Chicago Cubs and supports numerous community organizations across Chicagoland.

Unlocking travel with AAdvantage

Members of the **AAdvantage® loyalty program** can earn miles and Loyalty Points for all travel booked to these incredible destinations, or use their miles toward the trip of a lifetime. Members can also enhance their experience this summer by personalizing their travel to what matters most to them by using miles to purchase access to an Admirals Club® lounge, inflight Wi-Fi **and more**. Joining the program is free, and members enjoy benefits including earlier boarding right away.

New destinations from ORD

City	Start date	Aircraft Type
Bismarck, North Dakota (BIS)	June 5, 2025	Embraer 175
Boise, Idaho (BOI)	June 5, 2025	E175
Colorado Springs, Colorado (COS)	June 5, 2025	Bombardier CRJ700
Halifax, Canada (YHZ)	June 21, 2025	E175
Honolulu, Hawaii (HNL)	Oct. 26, 2025	Boeing 787-8
Hyannis, Massachusetts (HYA)	June 21, 2025	E175
Madrid, Spain (MAD)	March 30, 2025	787-8
Naples, Italy (NAP)	May 6, 2025	787-8
Spokane, Washington (GEG)	June 5, 2025	E175

About American Airlines Group

As a leading global airline, American Airlines offers thousands of flights per day to more than 350 destinations in



more than 60 countries. The airline is a founding member of the **oneworld®** alliance, whose members serve more than 900 destinations around the globe. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. Learn more about what's happening at American by visiting **news.aa.com** and connect with American **@AmericanAir** and at **Facebook.com/AmericanAirlines**. To Care for People on Life's Journey®.