



NEWS RELEASE

Hurricane Melissa: American resuming operations in Montego Bay, Jamaica; waiving bag fees for impacted airports

2025-11-02

Today, Nov. 2, American is resuming operations at Montego Bay (MBJ), Jamaica:

- The airline will operate one round-trip flight from Miami (MIA) to MBJ on a Boeing 737 aircraft. AA3154 departed MIA at 1:20 p.m. local time and AA2963 will depart MBJ at 4:29 p.m. local time.

American continues to operate multiple daily flights to and from Kingston, Jamaica (KIN) and Ocho Rios (OCJ) — including regularly scheduled flights and extra flights to Charlotte (CLT), Dallas Fort Worth (DFW) and MIA as operations allow. Customers can view specific details on flight times and availability on American’s website.

The airline remains in contact with local authorities and team members to monitor conditions across Jamaica and will adjust operations as needed to ensure safety and reliability.

Bag fee waiver continues

To support customers, we are temporarily waiving bag fees for the first two checked bags and increasing bag weight limits to certain airports impacted by the hurricane:

Country	Cities	Bag fees waived through
Jamaica	KIN / MBJ / OCJ	Nov. 9
Bahamas	Georgetown (GGT)	Nov. 4
Cuba	Holguin (HOG) / Santiago de Cuba (SCU)	Nov. 4
Turks & Caicos	Providenciales (PLS) / South Caicos (XSC)	Nov. 4



Country	Cities	Bag fees waived through
Bermuda	Bermuda (BDA)	Nov. 5

Even more relief through American Red Cross

Through a partnership with the American Red Cross, American and AAdvantage® members have raised more than \$1.45 million to support relief efforts for communities impacted by Hurricane Melissa. Through Nov. 11, AAdvantage® members earn 10 miles per dollar donated to the American Red Cross with a minimum \$25 donation.

HURRICANE MELISSA: AMERICAN
RESUMING OPERATIONS IN OCHO
RIOS, JAMAICA; WAIVING BAG FEES
FOR IMPACTED AIRPORTS

Saturday, November 1, 2025, 4:35 p.m.

Today, Nov. 1, American is resuming operations at Ocho Rios (OCJ), Jamaica:

- The airline operated one round-trip flight from Miami (MIA) to OCJ on a Embraer E175 aircraft on Nov. 1. AA4007 departed MIA at 12:20 p.m. local time and AA4007 departed OCJ at 1:40 p.m. local time.

American continues to operate multiple daily flights to and from Kingston, Jamaica (KIN) — including regularly scheduled flights and extra flights to Charlotte (CLT), Dallas Fort Worth (DFW) and MIA as operations allow. Customers can view specific details on flight times and availability on American's website.

The airline remains in contact with local authorities and team members to assess damage to Montego Bay, Jamaica (MBJ), and will resume service as soon as conditions allow.

To support customers, we are temporarily waiving bag fees for the first two checked bags and increasing bag weight limits to certain airports impacted by the hurricane:

Country	Cities	Bag fees waived through
Jamaica	KIN / MBJ / OCJ	Nov. 9
Bahamas	Georgetown (GGT)	Nov. 4
Cuba	Holguin (HOG) / Santiago de Cuba (SCU)	Nov. 4
Turks & Caicos	Providenciales (PLS) / South Caicos (XSC)	Nov. 4
Bermuda	Bermuda (BDA)	Nov. 5

Through a partnership with the American Red Cross, American and AAdvantage® members have raised more than \$1.2 million to support relief efforts for communities impacted by Hurricane Melissa. Through Nov. 11, AAdvantage® members earn 10 miles per dollar donated to the American Red Cross with a minimum \$25 donation.

HURRICANE MELISSA: AMERICAN RESUMES SERVICE TO JAMAICA

Thursday, October 30, 2025, 1:55 p.m.

American Airlines became the first commercial airline to resume service to Jamaica following Hurricane Melissa's landfall, with two round-trip flights between Miami (MIA) and Kingston, Jamaica (KIN), on Boeing 737 aircraft scheduled today.

Relief on the ground and on the way

Flight AA9603 departed MIA at 8:04 a.m. ET, carrying 1,600 pounds of relief supplies — including water, batteries and canned food — as well as American team members ready to assist on the ground and support evacuation efforts on flights AA9605 and AA9604.

The second flight to KIN, AA9602, departed MIA at 10:20 a.m. ET with additional relief supplies and customers on board, including Airlink-vetted NGO relief workers. American provides miles and cargo space to Airlink, a global humanitarian organization that brings critical airlift and logistical solutions and aid to communities in crisis.

Media assets

American team members at MIA ahead of AA9602 departing for KIN

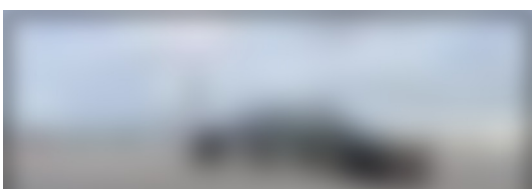
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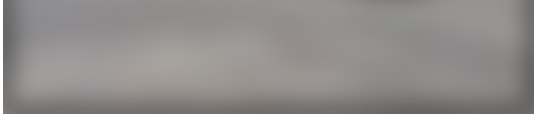
AA9602 departing MIA

Download image »

Relief supplies being loaded onto AA9603 ahead of its departure for KIN

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AA9602 departing MIA for KIN

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Supporting our customers

American remains in contact with local authorities and team members to assess damage to Ocho Rios, Jamaica (OCJ), and Montego Bay, Jamaica (MBJ), and will resume service when conditions allow.

For customers with travel impacted by the storm, American's travel alert remains in effect to provide additional flexibility to reschedule travel for a later date. Fares continue to be capped for direct flights departing from locations covered by the travel alert.

Caring for the communities we serve

The airline is also in contact with its non-profit partners to offer assistance as they begin to mobilize their response and relief efforts. Through Nov. 11, AAdvantage® members can earn 10 miles for every dollar donated to the American Red Cross with a minimum \$25 donation.

HURRICANE MELISSA: AMERICAN
RESUMING OPERATIONS IN
KINGSTON, JAMAICA, AND OTHER
IMPACTED AIRPORTS

Wednesday, Oct. 29, 2025, 10:15 p.m.

As airports reopen, American Airlines is resuming operations Oct. 30 in Kingston, Jamaica (KIN); Holguin, Cuba (HOG); and Providenciales, Turks and Caicos (PLS). The airline's top priority continues to be the safety and well-being of its customers and team members, and American remains in contact with local authorities as they assess damage and staffing needs in the wake of the storm.

Kingston, Jamaica (KIN)

American will operate two round-trip flights from Miami (MIA) on Boeing 737 aircraft on Oct. 30:

- AA9603 will depart MIA at 8:00 a.m. ET and will carry American team members and relief supplies.
- AA9602 will depart MIA at 9:59 a.m. ET and will carry customers looking to travel to Jamaica and relief

supplies.

- AA9605 will depart KIN at 10:10 a.m. ET and will carry customers looking to leave Jamaica.
- AA9604 will depart KIN at 12:10 p.m. ET and will carry customers looking to leave Jamaica.

Holguin, Cuba (HOG)

American will operate one round-trip flight from MIA on a Boeing 737 aircraft on Oct. 30:

- AA1491 will depart MIA at 12:35 p.m. ET
- AA2726 will depart HOG at 3:00 p.m. ET

Providenciales, Turks and Caicos (PLS)

American will operate two round-trip flights from MIA on Boeing 737 aircraft and one round-trip flight from Charlotte (CLT) on an Airbus A321 aircraft on Oct. 30:

- AA611 will depart CLT at 9:20 a.m. ET and will depart PLS at 1:25 p.m. ET
- AA1900 will depart MIA at 10:35 a.m. ET and will depart PLS at 1:30 p.m. ET
- AA1527 will depart MIA at 12:35 p.m. ET and will depart PLS at 3:20 p.m. ET

The airline is assessing damage at Ocho Rios, Jamaica (OCJ); Montego Bay, Jamaica (MBJ); and Santiago de Cuba, Cuba (SCU). Operations will resume when conditions permit.

For customers with travel impacted by the storm, American's **travel alert** remains in effect to provide flexibility to reschedule their trip for a later date. Fares continue to be capped for direct flights departing from locations covered by the travel alert. As the storm's path continues, the airline is providing additional flexibility for travel to and from Bermuda (BDA).

The airline is also in contact with its non-profit partners to offer assistance as they begin to mobilize their response and relief efforts. Through Nov. 11, AAdvantage® members can earn 10 miles for every dollar donated to the American Red Cross with a minimum \$25 donation.

HURRICANE MELISSA: UPDATE ON AMERICAN'S RESPONSE

Wednesday, Oct. 29, 2025, 5:30 p.m.

American Airlines is closely monitoring Hurricane Melissa following its landfall in the Caribbean. The safety of our customers and team members continues to be our top priority as the airline supports evacuation efforts, provides

additional flexibility and assists communities affected by the storm.

American's response

- Additional flexibility: A **travel alert** has been in place since Oct. 24, and has expanded to include travel to and from eight airports in the path of Hurricane Melissa: Ocho Rios, Jamaica (OCJ); George Town, Bahamas (GGT); Holguin, Cuba (HOG); Kingston, Jamaica (KIN); Montego Bay, Jamaica (MBJ); Providenciales, Turks and Caicos (PLS); Santiago de Cuba, Cuba (SCU) and South Caicos, Turks and Caicos (XSC). Customers have the flexibility to change their plans through Nov. 1 and can reschedule their travel for a future date on aa.com, the American app or by contacting Reservations at 800-433-7300 in the United States or Canada. Full details are available on **aa.com**.
- Evacuation efforts:
 - To help customers depart Jamaica ahead of the hurricane's arrival, we operated an extra flight from MBJ to Miami (MIA) on Oct. 26 before the airport closed.
 - On Oct.28, we focused on helping customers who want to depart Turks and Caicos ahead of the hurricane's arrival. We have added one extra flight from PLS to MIA and have upgraded an existing flight to a larger aircraft to accommodate more customers.
 - Larger aircraft: AA1900 MIA-PLS-MIA was upgraded from a Boeing 737 to an Airbus A321.
 - Extra flight: The extra flight will operate as AA9601 MIA-PLS and AA9602 PLS-MIA.
 - Relief supplies: We're sending relief supplies to PLS on regularly scheduled flights.
- Capped airfares: American capped fares for all direct flights departing from airports covered by the travel alert.
- Operational status: American has suspended operations at HOG, KIN, MBJ, OCJ, PLS and SCU due to airport closures and will start damage assessments and making plans to resume operations at airports in the region when it is safe to do so.
- Community support: From now through Nov. 11, AAdvantage® members can earn 10 miles for every dollar donated to the **American Red Cross** with a minimum \$25 donation. We are working with our community partners to assess needs and prepare to support their post-storm relief efforts.