

NEWS RELEASE

Cleared to connect: American Airlines pilots streamlined security program in collaboration with US and UK governments

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Program reimagines international connections, reducing misconnections and mishandled bags, and strengthening security

FORT WORTH, Texas – American Airlines is teaming up with the U.S. Transportation Security Administration (TSA) and U.K. Department for Transport (DfT) to make connecting internationally easier and more convenient for its customers.

The two governments have announced a new pilot program, One Stop Security (OSS), that allows customers to connect to international (non-U.K.) destinations through London Heathrow Airport (LHR) from Dallas Fort Worth International Airport (DFW). Customers connecting in Terminals 3 or 5 are not required to go through security screening a second time. The pilot simplifies the connection process, allowing the airline's customers to spend less time worrying about re-screening and re-checking bags, and more time enjoying their travels.

As one of the founding partners, American worked alongside both governments to roll out the OSS program on Feb. 4. The pilot program includes connections from the airline's largest hub in DFW to its largest European gateway in LHR, where hundreds of customers connect on for further travel every day.

"American Airlines is thrilled to be working with the U.S. and U.K. governments to roll out a first-of-its-kind security agreement that will provide our customers a more seamless and secure flying experience," said Nate Gatten, Chief Government Affairs Officer for American. "This partnership simplifies international air travel for our customers, and

we look forward to opportunities to expand it to more airports, including from LHR to DFW, in the future." At the center of American's participation in OSS is the airline's customer — more specifically, the convenience it provides travelers.

"What this means for our customers — and our team's ability to care for our customers — cannot be overstated," said David Seymour, American's Chief Operating Officer. "We're creating a more convenient and significantly less rushed connection experience — one that our customers won't just see, they'll feel."



About American Airlines Group

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