



NEWS RELEASE

An update on the federal government reopening

2025-11-12

After 43 days, American Airlines is pleased that the longest government shutdown in U.S. history has ended. The shutdown led to widespread delays and cancellations across the country, in addition to FAA-required cancellations, because federal aviation professionals were not being paid. This impacted hundreds of thousands of our customers.

We are encouraged by the last few days of operations that have already brought fewer delays and cancellations. That means fewer day-of delays and close-in cancellations for our customers. We are well positioned to recover quickly because of our operational decisions to minimize disruption. Our approach was to limit inconvenience for our customers. We took unprecedented actions to provide flexibility for customers, and we are grateful for their loyalty and patience throughout a challenging period.

"Despite difficult circumstances, our team members continue to step up and take care of our customers throughout the shutdown-related travel disruptions," said American's CEO Robert Isom. "I am proud of how our team responded and remain truly grateful for the federal aviation workers who faced challenging conditions for weeks without pay, all to get our customers where they needed to go safely. Our goal throughout this has remained unchanged: take care of our customers and limit disruption to their travel plans as much as possible. We're ready for business and looking forward to serving customers with a full schedule especially in advance of the Thanksgiving and year-end holidays."