



NEWS RELEASE

American unveils next-generation premium experience at DFW, featuring largest-ever Admirals Club lounge and enhanced Flagship services

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- First-ever Flagship® check-in experience at DFW provides a more personalized and seamless start to the travel journey, with a private check-in environment, individual assistance and convenient access to security screening.
- A brand-new Admirals Club® lounge in Terminal C will provide customers with a welcoming retreat showcasing the latest enhancements to the lounge experience, including premium food and beverage programs.
- A Provisions by Admirals ClubSM lounge in DFW's future Terminal F will provide a grab-and-go experience in a streamlined, convenient setting.

FORT WORTH, Texas — American Airlines is expanding and enhancing its premium customer experience at Dallas Fort Worth International Airport (DFW), unveiling plans for a dedicated Flagship® check-in experience and two new lounge spaces, all designed to make travel more effortless, comfortable and tailored to each customer. The investments further strengthen DFW as American's largest hub and reflect a focus on delivering a world-class premium journey.

Customers traveling through DFW can look forward to Flagship® check-in in Terminal D, American's largest Admirals Club® lounge in the redesigned Terminal C and an on-the-go Provisions by Admirals ClubSM option in the future Terminal F.

A more personalized arrival experience with Flagship check-in

Located near the D30 security checkpoint, American's new Flagship® check-in experience will open later this year and offer eligible customers a dedicated, elevated arrival experience at DFW. The exclusive space will feature a private check-in environment, individual assistance from American team members and convenient access to security screening, allowing customers to easily make their way from curb to gate. The experience builds on the premium service offered through Flagship® check-in locations at select American hubs around the world.

"We're investing in every stage of the premium travel journey at DFW, beginning the moment customers arrive at the airport," said American's Chief Customer Officer Heather Garboden. "Our Flagship® check-in experience offers a more tailored and streamlined start to the journey, bringing together dedicated service, premium amenities and greater convenience for our most loyal and premium customers."

A new lounge destination for premium travelers

Inspired by the warm hospitality and local character that define American's newest lounges, the new Admirals Club® lounge in Terminal C will provide customers with a welcoming retreat in the heart of DFW. Conveniently located near the Terminal C Skylink station, the lounge will offer 37,000 square feet for customers to recharge and refuel before their flight. This new space will be the largest Admirals Club® lounge in American's network.

Thoughtfully designed with a variety of seating options, premium amenities and dedicated areas for work and relaxation, the lounge will serve as a modern home away from home for travelers connecting through American's largest hub.

Customers visiting the new lounge will also enjoy many of the enhancements recently introduced across American's Admirals Club® network, including:

- Chef-inspired menu offerings
- Expanded all-day food selections, including an elevated selection of charcuterie
- Premium beverage program featuring specialty cocktails, spirits, wines and local favorites, alongside signature offerings such as Champagne Bollinger and Lavazza coffee

These investments build on American's ongoing commitment to elevating the lounge experience, giving customers more fresh, flavorful and high-quality dining options throughout their journey. Together with its convenient location and modern design, the new Admirals Club® lounge will offer a distinctly premium experience that reflects the airline's continued investment in customer comfort, hospitality and choice at DFW.

Provisions by Admirals Club space for travelers on the go

American Airlines will bring a Provisions by Admirals ClubSM lounge to DFW's future Terminal F, offering travelers a

fast and convenient grab-and-go option as part of the terminal's initial phase.

The Provisions by Admirals ClubSM lounge will feature a curated selection of fresh food, premium beverages and travel essentials in a streamlined setting designed for customers who want high-quality options while on the move.

This space will serve as the first-phase lounge offering in Terminal F — and the first of American's suite of premium offerings planned for the new terminal. American will share details about future phases as plans continue to develop. Introducing a Provisions by Admirals ClubSM space in Terminal F reflects American's commitment to delivering more choice, convenience and premium experiences throughout the customer journey.

Investing in American's largest hub

DFW is the engine that powers American's global network, connecting more customers and more checked bags every day than any other airport in the airline's system. As American's hometown hub, DFW serves as the airline's largest operation, with more than 930 peak daily departures and more than 30% of the airline's daily connecting customers and connecting checked bags, giving it an outsized impact on the travel experience across the network.

"We're making significant investments in the future of our largest hub at DFW, with our customers at the heart of every decision," said American's Senior Vice President of DFW Operations Jim Moses. "From major expansions to transformative enhancements, we're making travel through DFW even more seamless, comfortable and convenient."

American's continued investments at DFW, including the **new 13-bank structure, electronic boarding gates** and new route announcements, ensure the airport evolves alongside growing demand for premium travel. From an enhanced arrival experience through Flagship® check-in to new lounge offerings that provide greater comfort, convenience and choice, these investments are designed to elevate the journey for the millions of customers who begin, end or connect through American's largest hub each year.

From booking to boarding and everything in between, American is elevating the customer experience at every step. **Learn more** and stay up to date on new lounges coming to an airport near you. For the latest updates on American's investment at DFW, tune in to the **Forever ForwardSM at DFW podcast and video series**.

About American Airlines Group (NASDAQ: AAL)

American Airlines is a premium global airline connecting more of the U.S. to the world. With roots tracing back to an air mail carrier in the Midwestern United States in 1926, American now operates more than 6,000 daily flights to more than 350 destinations in more than 60 countries and serves more than 200 million customers annually. Powered by a proud and talented team of 130,000 aviation professionals, American's team lives out the airline's purpose of caring for people on life's journey every day.

The world's largest airline proudly celebrates its centennial year in 2026, reaching a milestone that reflects a century of innovation and the Forever ForwardSM spirit that changed the industry and the world. American introduced the first scheduled air cargo service, the first airport lounge and the first airline loyalty program and continues to reinvent the customer experience today. The airline is also a founding member of the oneworld alliance, whose members serve more than 900 destinations around the globe.

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