



NEWS RELEASE

American prepares for Winter Storm Fern

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Ahead of Winter Storm Fern, American Airlines is proactively standing up its operation to support customers and protect the reliability of our network. Teams across the airline are closely tracking the storm's path and taking deliberate steps to provide customers with added flexibility, including issuing a **travel alert** and waiving change fees for affected cities. We're repositioning aircraft, aligning crew resources and reinforcing staffing at key airports while coordinating with our partners to help minimize disruption and set the stage for a fast, safe recovery once conditions improve.

We are also keeping customers informed as conditions evolve so they can make the best decisions for their travel plans. Customers can reschedule their travel quickly and easily on American's mobile app, aa.com or by contacting Reservations at 800-433-7300 in the United States or Canada. The safety of our customers and team members guides every decision we make as we continue to monitor this storm and prepare our operation accordingly.