



NEWS RELEASE

American Airlines is ready for a record-breaking summer travel season in 2026

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FORT WORTH, Texas — The centennial summer for American Airlines is shaping up to be one for the record books, with the airline set to welcome more customers than ever across its largest summer schedule to date.

During American's summer travel period, which runs from May 21 through Sept. 8, the airline expects to welcome 75 million customers across 750,000 flights, smashing its previous record set in 2019. The summer kicks off with Memorial Day weekend, when American expects to welcome more than 4.2 million customers across more than 40,000 flights from May 21 through May 26. The most traveled day that weekend is Friday, May 22.

American has prepared to welcome record numbers of customers this summer by performing offseason preventive maintenance on its fleet, ensuring its facilities are ready for the summer heat and staffing up in key locations. In addition, the airline has made key changes to improve reliability across its network — and early results are promising:

- Reimagined DFW schedule: At its largest hub, Dallas Fort Worth International Airport (DFW), American introduced a new 13-bank schedule that has already minimized delays, reduced customer misconnects and gate changes. The new schedule has also delivered record baggage handling performance and an increase in customer satisfaction in its first month. Given the outsized impact DFW has on the broader airline, those improvements are having a ripple effect across American's operation.
- Bolstering the transatlantic gateway: At Philadelphia International Airport (PHL), a redesigned afternoon schedule for transatlantic flights is giving customers more travel options while easing congestion and improving our on-time performance.



- Investing in schedule resilience: American's significant investment in scheduled block time — or the amount of time allotted for each flight — has added more certainty for customers' travel. American had the best block performance among the major U.S. carriers in April, meaning more flights were completed within their scheduled time. This sets the airline up for success as it delivers a reliable operation this summer.

"From the way we've restructured our hubs to the investments we've made in scheduling, our more than 130,000 team members have built an operation that's not only reliable and resilient, but ready for the summer peak demand," said American's Chief Operating Officer David Seymour. "It's an operation built with our customers in mind and one we look forward to delivering for the millions of customers counting on us this summer."

Focus on Chicago

Thanks to the Federal Aviation Administration's action to bring flight schedules back within Chicago O'Hare International Airport's (ORD) operational capacity, customers traveling through this key hub can expect a more reliable experience this summer with improved on-time performance, fewer congestion-driven delays and a more predictable operation overall.

American expects to welcome more than 5.2 million customers at ORD this summer — an 11% increase since 2025 and a 48% increase compared to 2023.

Putting customers first

With a renewed focus on customers, American has made several enhancements as the summer travel season kicks off, including:

- Improving how it handles flight disruptions, with new digital tools that explain **the why behind delays and cancellations** and offer easy, self-service options like rebooking, bag tracking and digital vouchers — all in the American app.
- Expanding digital wallet integration, **including industry-first Samsung Wallet boarding passes**, further keeping customers informed with live updates without needing to open the app.
- Continuing to expand its Connect Assist technology, which proposes a short hold to save the day for connecting customers.
- Offering **free Wi-Fi, sponsored by AT&T**, for all AAdvantage® members on nearly every American flight.
- Making the security process more seamless with TSA PreCheck® Touchless ID, which is **now available** at 60 airports, including all of American's hubs. The customer opt-in program brings participating customers a much faster, touchless identity verification process and eliminates the need to present an ID at the security checkpoint. **Travelers aged 30 and under save \$20** on TSA PreCheck® during the month of May.
- Easing flight connections at DFW and London Heathrow (LHR) with One Stop Security, which is now live on all flights between those two airports. This program allows customers to proceed to connecting flights without

needing to claim and recheck baggage or pass through additional security screening.

“This summer is an exciting milestone for American as we plan to welcome a record number of customers during our centennial year,” said American’s Chief Customer Officer Heather Garboden. “From free Wi-Fi for AAdvantage® members, sponsored by AT&T, to tools that give customers greater clarity and control when plans change to a more seamless security experience and technology that has saved tens of thousands of connections, we’re investing in a smoother, more connected travel experience for everyone flying with us this summer.”

Four facts about American’s summer operation

- American’s most-traveled day this summer is July 17, with 6,995 flights. Its second most-traveled day is July 10, with 6,991 flights.
- Throughout the summer, there will be five flights — or nearly 500 customers — taking off each minute.
- American is adding two exciting new destinations to its route map this summer: service from PHL to Budapest, Hungary (BUD), and Prague (PRG). That is in addition to three new long-haul routes: DFW to Athens, Greece (ATH), and Zurich (ZRH), and Miami (MIA) to Milan (MXP).
- American’s top three non-hub destinations this summer are Orlando (MCO), LHR and Boston (BOS).

About American Airlines Group (NASDAQ: AAL)

American Airlines is a premium global airline connecting more of the U.S. to the world. With roots tracing back to an air mail carrier in the Midwestern United States in 1926, American now operates more than 6,000 daily flights to more than 350 destinations in more than 60 countries and serves more than 200 million customers annually. Powered by a proud and talented team of 130,000 aviation professionals, American’s team lives out the airline’s purpose of caring for people on life’s journey every day.

The world’s largest airline proudly celebrates its centennial year in 2026, reaching a milestone that reflects a century of innovation and the Forever ForwardSM spirit that changed the industry and the world. American introduced the first scheduled air cargo service, the first airport lounge and the first airline loyalty program and continues to reinvent the customer experience today. The airline is also a founding member of the oneworld alliance, whose members serve more than 900 destinations around the globe.

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