



NEWS RELEASE

Premium travel with a touch of southern charm: American announces its largest Admirals Club lounge in Charlotte

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FORT WORTH, Texas — American Airlines is doubling down on its premium investment in Charlotte, North Carolina, by announcing plans to open the largest Admirals Club® lounge in its network at Charlotte Douglas International Airport (CLT).

Last year, American **announced its plans to increase lounge space** for customers traveling through this busy connecting hub, including opening its first-ever Flagship® lounge. The new Admirals Club® lounge will ultimately span more than 40,000 square feet upon completion in the airport's atrium on the mezzanine level. Centrally located, the lounge will offer expansive views of the concourse below.

"Designing a lounge that gives our customers more space to relax, work and recharge is our top priority," said American's Chief Customer Officer Heather Garboden. "We're incredibly excited to bring our biggest Admirals Club® lounge yet to CLT, where millions of customers pass through every year."

Construction will begin this year, and the current lounge spaces, including the Provisions by Admirals ClubSM lounge near Gate A1 and the Admirals Club® lounges in Concourse B and Concourse C/D, will remain open for customers during construction.

The design of the new space draws inspiration from Charlotte's unique character, incorporating elements that reflect the city's tree canopy, rich textile heritage and blend of modern sophistication with southern charm. Once complete, the space will feature distinct zones tailored to traveler needs, including spa-style shower suites, bars

and serveries and multiple areas where customers can relax, dine, work and recharge.

CLT is American's second-largest hub, connecting millions of passengers to more than 180 destinations in 27 countries. American currently offers over 650 peak daily flights, giving customers on the East Coast easy access to destinations around the world.

"The plan for our new lounge at CLT represents our continued investment in the customer experience and reflects our long-standing commitment to Charlotte," said American's Senior Vice President of CLT Operations Ralph Lopez Massas. "Set to become the largest lounge in our global network at one of our most connected hubs, it will give customers an exceptional space to enjoy while showcasing the unique character of our region."

The AAdvantage program makes access easy

American Airlines is making it easier than ever for AAdvantage® members to enjoy premium lounge experiences.

For those traveling domestically, Admirals Club® lounge access is available through an Admirals Club® membership, qualifying oneworld status or the Citi® / AAdvantage® Executive World Elite Mastercard®. Citi® / AAdvantage® Globe™ Mastercard® cardholders can also use one of their four Admirals Club® Globe™ passes, valid for 24 hours. Customers can also purchase a One-Day Pass, valid for 24 hours, for \$79 or 7,900 AAdvantage® miles.

See how American is enhancing lounges across its network

- **American Airlines celebrates expanded access to Flagship Dining with exclusive offering from KHK Wines and Chef Thomas Keller's K+M Extravirgin Chocolate**
- **American unveils next-generation premium experience at DFW, featuring largest-ever Admirals Club lounge and enhanced Flagship services**
- **Provisions by Admirals Club lounge to land at JFK, offering travelers a fresh take on lounge convenience**

About American Airlines Group (NASDAQ: AAL)

American Airlines is a premium global airline connecting more of the U.S. to the world. With roots tracing back to an air mail carrier in the Midwestern United States in 1926, American now operates more than 6,000 daily flights to more than 350 destinations in more than 60 countries and serves more than 200 million customers annually. Powered by a proud and talented team of 130,000 aviation professionals, American's team lives out the airline's purpose of caring for people on life's journey every day.

The world's largest airline proudly celebrates its centennial year in 2026, reaching a milestone that reflects a century of innovation and the Forever ForwardSM spirit that changed the industry and the world. American introduced the first scheduled air cargo service, the first airport lounge and the first airline loyalty program and continues to reinvent the customer experience today. The airline is also a founding member of the oneworld

alliance, whose members serve more than 900 destinations around the globe.

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