NEWS RELEASE

More space, more seats, more comfort: American Airlines to enhance the Admirals Club experience in Phoenix

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FORT WORTH, Texas — American Airlines is making significant investments in its lounge experience at Phoenix Sky Harbor International Airport (PHX), with plans to expand and refresh all three Admirals Club® lounges in Terminal 4. These enhancements will deliver more space, additional seating, upgraded amenities and an improved food and beverage experience for customers traveling through one of the airline's largest hubs.

The multiphase investments include near-term updates that will more immediately improve the customer experience and longer-term expansions to triple the current lounge footprint in Concourse A.

"Phoenix continues to be an important hub in our network, and these investments reflect our commitment to giving customers more space, comfort and convenience when they travel through PHX," said American's Chief Customer Officer Heather Garboden. "While we look forward to the development of the new West Terminal, these enhancements will help create an even more seamless travel experience for the millions of customers who pass through Phoenix each year."

Elevating the experience across three lounges

Immediate updates to the Admirals Club® lounge in Concourse A, between gates A19 and A21

- New servery area
- Infrastructure enhancements to support expanded food and beverage offerings

- Facility updates to improve the overall customer experience

Enhancing the Admirals Club® lounge in Concourse B, between gates B5 and B7

- New self-service food and beverage area
- Increasing seating capacity by 20%
- Refreshed interiors and improved operational support spaces

Expanding both Admirals Club® lounges in Concourse A

- Nearly tripling the combined lounge footprint
- Increasing seating capacity by approximately 150%
- Adding refreshed furnishing and finishes

These updates are the latest in American's overall investment in the Admirals Club® experience across the system.

Connecting Phoenix with the world

As Phoenix's largest airline, American plays a vital role in connecting Arizona with the world, serving more than 20 million customers a year through PHX and operating more than 300 peak daily departures to more than 100 destinations across North America, Hawaii and Europe. To continue transforming the customer experience and support the region's growth as a global gateway, American is set to be the primary airline carrier of the **future West Terminal** at PHX — further deepening the airline's commitment to Phoenix.

"American's future in Phoenix is bigger and brighter than ever," said American's Vice President of PHX Operations Sophia Philis Ortiz. "As Phoenix's largest airline, we're proud of the incredible PHX team that keeps our hub moving and puts customers at the center of everything we do. From enhancing our existing facilities to preparing for the future West Terminal, these investments are setting the stage for an exciting new chapter for American, our team and our customers in Phoenix."

The AAdvantage program makes access easy

American is making it easier than ever for AAdvantage® members to enjoy premium lounge experiences.

For those traveling domestically, Admirals Club® lounge access is available through an Admirals Club® membership, qualifying oneworld status or the Citi® / AAdvantage® Executive World Legend Mastercard®. Citi® / AAdvantage® Globe™ Mastercard® and Citi Strata Elite® cardholders can also use one of their four Admirals Club® Globe™ and Citi Strata Elite® passes each year, each valid for 24 hours. Customers can also purchase a One-Day Pass, valid for 24 hours, for $79 or 7,900 AAdvantage® miles.

About American Airlines Group (NASDAQ: AAL)

American Airlines is a premium global airline connecting more of the U.S. to the world. With roots tracing back to an air mail carrier in the Midwestern United States in 1926, American now operates more than 6,000 daily flights to more than 350 destinations in more than 60 countries and serves more than 200 million customers annually. Powered by a proud and talented team of 130,000 aviation professionals, American's team lives out the airline's purpose of caring for people on life's journey every day.

The world's largest airline proudly celebrates its centennial year in 2026, reaching a milestone that reflects a century of innovation and the Forever Forward℠ spirit that changed the industry and the world. American introduced the first scheduled air cargo service, the first airport lounge and the first airline loyalty program and continues to reinvent the customer experience today. The airline is also a founding member of the oneworld alliance, whose members serve more than 900 destinations around the globe.

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