



NEWS RELEASE

# American Airlines team members, customers support communities impacted by hurricanes

2024-10-11

FORT WORTH, Texas — As Hurricane Milton barreled down on Florida’s Gulf Coast, more than 200 American Airlines team members at the Charlotte Douglas International Airport (CLT) Maintenance Hangar were packing more than 12,000 hygiene kits for distribution by Feeding America®.

The hygiene kits, filled with personal care items and other necessities, will be distributed to communities in western North Carolina, ensuring those impacted by Hurricane Helene receive the support they need during this challenging time.

In addition, American is donating food items and blankets, and in partnership with Baby2Baby, is transporting nearly 5,000 lbs. of diapers, wipes, formula, body wash, blankets and baby food to be distributed to impacted areas.

About a dozen CLT-based pilots also volunteered to fly their personal aircraft to deliver more than 30,000 lbs. of supplies to counties across western North Carolina. Additionally, in partnership with CLT, team members organized a donation drive to fill a box truck with requested items such as non-perishable food items, toiletries, infant essentials, new clothing and cleaning supplies.

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American’s commitment throughout North Carolina is evident through the nine cities the airline serves and the more than 17,500 team members who help support our operation statewide. CLT is home to American’s second largest hub where the surrounding airports continue to connect thousands of passengers day in and day out.



AAdvantage® members have donated more than \$4.3 million to support the American Red Cross disaster relief efforts following the devastation caused by the hurricanes and tropical storms in 2024.

With hurricane season running through Nov. 30, the need for support remains urgent. Through Oct. 18, 2024, AAdvantage® members can earn 10 AAdvantage® bonus miles for every dollar donated to the Red Cross with a minimum \$25 donation. To support relief efforts, please visit [redcross.org/aa](https://redcross.org/aa) to make a donation.

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MORE THAN \$2 MILLION RAISED  
THANKS TO AMERICAN AIRLINES  
AADVANTAGE MEMBERS

Wednesday, October 2, 2024, 10:15 a.m.

FORT WORTH, Texas — American Airlines AAdvantage® members donated more than \$2 million to support the American Red Cross disaster relief efforts following the devastation caused by Hurricane Helene. The funds will provide critical aid to affected communities, helping families rebuild and recover from the devastation.

The need for support remains urgent. Through Oct. 18, 2024, AAdvantage® members can earn 10 AAdvantage® bonus miles for every dollar donated to the Red Cross with a minimum \$25 donation. To support relief efforts, please visit [redcross.org/aa](https://redcross.org/aa) to make a donation.

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AMERICAN AIRLINES PARTNERS  
WITH AIRLINK AND THE AMERICAN  
RED CROSS TO SUPPORT  
HURRICANE HELENE RELIEF  
EFFORTS

Monday, September 30, 2024, 3:30 p.m.

FORT WORTH, Texas — In response to the widespread devastation caused by Hurricane Helene, American Airlines is donating 10 million AAdvantage® miles to Airlink, a nonprofit humanitarian organization that brings critical aid to communities in crisis. These miles will help Airlink connect emergency responders and relief workers to the most

urgent need.

American has also partnered with the American Red Cross to help those impacted by Hurricane Helene. To support relief efforts, please visit [redcross.org/aa](https://www.redcross.org/aa) to make a donation. Customers who donate through American's dedicated Red Cross website will earn AAdvantage® bonus miles as a token of appreciation for their generosity.

"We are proud to join forces with Airlink and the Red Cross to deliver critical aid to those affected by Hurricane Helene," said Ron DeFeo, American's Chief Marketing and Communications Officer. "At American Airlines, it is our purpose to care for people on life's journey, and we are committed to helping communities in times of need." Earlier this year, American was named a Mission Leader by the American Red Cross, joining an elite group of the most generous donors giving more than \$3 million annually to help alleviate suffering in the face of emergencies. Additionally, American has been a member of the Annual Disaster Giving Program — a group of forward-thinking donors who provide support in advance of disasters — since 2014.

## About American Airlines Group

As a leading global airline, American Airlines offers thousands of flights per day to more than 350 destinations in more than 60 countries. The airline is a founding member of the **oneworld®** alliance, whose members serve more than 900 destinations around the globe. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. Learn more about what's happening at American by visiting [news.aa.com](https://www.news.aa.com) and connect with American [@AmericanAir](https://www.instagram.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines). To Care for People on Life's Journey®.

## About Airlink

Airlink is a global humanitarian nonprofit organization delivering critical aid to communities in crisis by providing free airlift and logistical solutions to vetted nonprofit partners, changing how the humanitarian community responds to disasters worldwide. Its network includes over 200 aid organizations and over 50 commercial and charter airlines. Since its inception in 2010, Airlink has flown over 12,000 relief workers and transported nearly 17 million pounds of humanitarian cargo, directly helping over 59 million people impacted by natural and man-made disasters. For more information, please visit [airlinkflight.org](https://www.airlinkflight.org) or follow us on [LinkedIn](https://www.linkedin.com/company/airlinkflight) and [Instagram](https://www.instagram.com/airlinkflight).