



NEWS RELEASE

American Airlines operates relief flight to Caracas, Venezuela

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Following the devastating earthquakes that impacted Venezuela on June 24, American Airlines today operated a relief flight from Miami International Airport (MIA) to Simón Bolívar International Airport (CCS) to aid Venezuelans affected by this heartbreaking disaster.

The relief flight, operated with one of the airline's Boeing 737 aircraft, transported more than 9,000 pounds of essential supplies, including nonperishable food, water, diapers, wipes, baby formula, hygiene products and other critical items, providing the community with the support they need during this challenging time.

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American Airlines team members arrive at CCS with more than 9,000 pounds of essential supplies.

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Venezuelan First Officer Orsini Montero waves the Venezuelan flag as the relief flight departs MIA to CCS.

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American's Boeing 737 being loaded at MIA with relief supplies for Venezuela, including nonperishable food, water, diapers, wipes, baby formula, hygiene products and other critical items.

"Our hearts go out to the communities impacted by this tragic disaster in Venezuela, including our team members," said American's Vice President of International and Inflight Dining Operations José A. Freig. "Following the earthquakes, American mobilized immediately to coordinate this vital airlift of essential supplies that will help so many families in need. We stand united with the Venezuelan community as they begin to heal, recover and rebuild."

American's commitment to Venezuela dates back to 1987 when Caracas became the airline's first destination in South America. Following a seven-year suspension, American became the first airline to reconnect the United States



with Venezuela with the return of nonstop flights on April 30, operating up to two daily flights between Miami and Caracas and with service to Maracaibo (MAR) scheduled to resume on July 14.

AMERICAN'S OPERATION IN CARACAS

- Following the closure of CCS, American suspended service through July 10 and plans to resume its operation once the airport reopens for commercial flights.
- To provide additional flexibility and assistance, American immediately capped fares for all direct flights departing to/from CCS and issued a travel alert, allowing customers whose travel plans are affected to rebook without fees, cancel or receive a refund.
- AAdvantage® members can support relief efforts through the **Red Cross Venezuela Earthquakes relief campaign**. Those who donate a minimum of \$25 to the American Red Cross will receive 10 AAdvantage® bonus miles for every dollar donated.
- Customers can also support **UNICEF's Change for Good program** or donate AAdvantage® miles through Miles for Social Good to help these organizations and others deliver critical aid and expand recovery efforts.