



NEWS RELEASE

American Airlines celebrates grand opening of JFK Terminal 8's new customer experience

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NEW YORK CITY — American Airlines today celebrated the grand opening of the newly transformed customer experience at its Terminal 8 at John F. Kennedy International Airport (JFK), marking a major milestone in the airline's ongoing investment in modern, world-class travel experiences. The enhanced Terminal 8 delivers a best-in-class international gateway designed to make travel more comfortable and welcoming from curb to gate. The opening builds on American's significant investment in the terminal and reflects the airline's continued focus on elevating the customer journey at every step.

"Everything we do at Terminal 8 is designed around one goal: delivering a better experience for our customers," said American's Vice President of Corporate Real Estate Amanda Zhang. "This opening represents a major step forward in how we serve customers traveling through JFK — bringing together modern design, improved amenities and thoughtful details that make travel feel easier and more enjoyable."

The opening of Terminal 8 introduces more than 60 new dining, retail, Duty Free and experiential concepts, delivering a significantly enhanced travel experience for customers flying through JFK. With roughly 20 local brands included, the curated program brings the culture, flavor and creativity of New York City and the Queens neighborhood into the terminal, offering travelers a strong sense of place from the moment they arrive.

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Wine bar Nolita in the newly transformed JFK Terminal 8.
Credit: ASUR Airports

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The centerpiece of the redevelopment is The Boroughs Food Hall.



Credit: ASUR Airports

At the heart of the transformation is The Boroughs Food Hall, a dynamic culinary destination showcasing a mix of iconic New York institutions and emerging local favorites, alongside a reimagined Duty Free and retail environment featuring both luxury and lifestyle brands. From first-to-airport concepts like Eataly and Peach Palace by Momofuku to well-known local names and global favorites, the new lineup gives customers a wide range of options across dining, shopping and discovery. Unique touches like the hidden Blinded Tiger speakeasy raise the bar for the Terminal 8 experience end to end. Terminal 8 will also include premium check-in, expanded lounge offerings and baggage infrastructure, and upgraded gate areas with improved seating.

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Terminal 8 welcomes the first Eataly in a North American airport.

Credit: ASUR Airports

Terminal 8 serves as American's primary international gateway at JFK and plays a critical role in connecting New York to destinations across the U.S. and around the world. American carries more than 14 million passengers through New York City annually on more than 240 daily flights to over 95 destinations. The expansion has enabled many of American's partner airlines to colocate in Terminal 8 with existing terminal and oneworld partners.

The grand opening underscores American's long-term commitment to New York and to delivering a premium travel experience that reflects the scale and global reach of the airline.

About American Airlines Group (NASDAQ: AAL)

American Airlines is a premium global airline connecting more of the U.S. to the world. With roots tracing back to an air mail carrier in the Midwestern United States in 1926, American now operates more than 6,000 daily flights to more than 350 destinations in more than 60 countries and serves more than 200 million customers annually. Powered by a proud and talented team of 130,000 aviation professionals, American's team lives out the airline's purpose of caring for people on life's journey every day.

The world's largest airline proudly celebrates its centennial year in 2026, reaching a milestone that reflects a century of innovation and the Forever ForwardSM spirit that changed the industry and the world. American introduced the first scheduled air cargo service, the first airport lounge and the first airline loyalty program and continues to reinvent the customer experience today. The airline is also a founding member of the oneworld alliance, whose members serve more than 900 destinations around the globe.

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