



NEWS RELEASE

American Airlines Customers Can Now Choose Convenient Vaccine Verification Option in VeriFLY

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FORT WORTH, Texas — As more countries and destinations move to require proof of a coronavirus (COVID-19) vaccination for travelers, American Airlines is working with mobile health partner Daon and its app VeriFLY to help customers verify they are vaccinated and ready to fly before they even step foot in an airport. Customers using the VeriFLY app now have the option to securely upload their vaccine documentation for travel to the Bahamas, El Salvador and Guatemala.

- VeriFLY expands app's capabilities to include COVID-19 vaccination verification, starting with the Bahamas, El Salvador and Guatemala
- Customers using VeriFLY can use expedited check-in lanes at most U.S. hub airports

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"VeriFLY gives customers peace of mind that they can meet their destination's travel requirements and save significant time at the airport," said Julie Rath, Vice President of Customer Experience at American. "As countries reopen to those who have been vaccinated, we are ready with VeriFLY to help our customers travel with confidence."

For travel to the Bahamas, El Salvador and Guatemala, customers can upload a photo of both sides of their COVID-19 vaccine record into the app. The VeriFLY team will review that all documentation meets the destination



requirements.

The VeriFLY app simplifies travel by allowing customers to enter their origin and destination and guiding them through the necessary travel requirements. Customers can upload documentation of their fulfilled requirements directly to the app, which then validates that the documents match a country's requirements, and displays a simple pass or fail message. This simple message streamlines the check-in and document verification process at the airport before departure. The app also provides travelers with reminders when their travel window is coming to a close or once their pass credential has expired.

As countries continue to set standards for COVID-19 vaccination requirements, VeriFLY will integrate those standards into its verification processes to simplify the customer's journey and provide peace of mind that they met their destination's requirements. Customers can download the app for free from the iOS App Store or Google Play Store. VeriFLY is the airline industry's most widely adopted mobile health passport, helping customers flying on American and its partners — Aer Lingus, Alaska Airlines British Airways, Iberia, Japan Air Lines, and Qantas — travel to more than 60 countries and 280 destinations.

American Airlines does not require vaccination for travel. In some cases, as with required visas or other immunizations, a customer may be required by a local destination to have proof of a COVID-19 immunization. American will confirm the customer has documents required by their destination's local government before they board the plane.

DEDICATED VERIFLY CHECK-IN LANE AT HUBS

Customers who use the VeriFLY app and depart from several of American's hubs can take advantage of dedicated and expedited entry lanes for check-in at the airport. These dedicated lanes can save time by allowing customers to bypass standard check-in queues.

- Charlotte Douglas International Airport (CLT)
- Dallas Fort Worth International Airport (DFW)
- Los Angeles International Airport (LAX)
- Miami International Airport (MIA)
- O'Hare International Airport (ORD) in Chicago
- Cancun International Airport (CUN) in Mexico
- Licenciado Gustavo Díaz Ordaz International Airport (PVR) in Puerto Vallarta, Mexico
- Daniel Oduber Quirós International Airport (LIR) in Liberia, Costa Rica

- El Dorado Luis Carlos Galan Sarmiento International Airport (BOG) Bogotá, Colombia
- Heathrow Airport (LHR) in London
- Narita International Airport (NRT) in Tokyo

Customers can use the VeriFLY app in three languages* to streamline their travel to several countries when traveling on the following American Airlines-operated routes:

- International flights to the U.S.
- Direct and connecting flights from American’s U.S. airports to:
 - Aruba
 - Bahamas
 - Barbados
 - Brazil
 - Canada
 - Colombia
 - El Salvador
 - France
 - Guatemala
 - Honduras
 - Ireland
 - Jamaica
 - Spain
 - United Kingdom

*VeriFLY is currently available in English, Japanese, and Spanish

PREPARED FOR THE AIR

VeriFLY is part of American’s multi-layer commitment to ensure customers are prepared for the air with tools to make their travel easier to manage. As customers are ready to return to the skies, American provides all the resources they need to understand requirements for travel, preflight testing resources, and more. Customers can visit **Prepared for the Air** to get started. As always, American encourages customers to review all travel requirements for their destination, including any restrictions on passport or point of origin.

About VeriFLY

VeriFLY is developed and managed by the biometric authentication and identity assurance solutions provider, Daon. VeriFLY offers travelers a secure and simple way to confirm their destination's COVID-19 requirements. After creating a secure profile on the VeriFLY app, Daon verifies that the customer's data matches a country's requirements and displays a simple pass or fail message. This simple message streamlines the check-in and documentation verification process at the airport before departure. The app also provides travelers with reminders when their travel window is coming to a close or once their credential has expired.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.