



NEWS RELEASE

A life-saving journey made possible by donated miles

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FORT WORTH, Texas — Every day, American Airlines cares for customers on a variety of journeys. From life's joys to life's challenges, American is proud to serve people no matter the reason they need to travel — including for medical care. That's why the airline is proud to partner with Mercy Medical Angels, a nationwide nonprofit organization that helps patients travel to medical appointments and treatments by providing transportation assistance. Through this partnership, donated miles power flights for patients unable to afford the cost of travel to receive care.

"At American, we understand that access to care can be lifechanging," said American's Director of Partnerships and Community Griffin Gonzalez. "The generosity of our AAdvantage® members demonstrates the meaningful impact we can make when we come together to support others. Their contributions help give patients and families hope during some of life's most critical moments."

Erika and her mother after arriving in Houston from Honduras to receive specialized care.

Recently, one such journey brought 10-year-old Erika and her mother from Honduras to Houston. Erika was born with a complex congenital heart defect that made even simple activities a challenge. HeartGift (heartgift.org), a global organization providing free, life-saving heart surgery to children who lack access to specialized care, reached out to Mercy Medical Angels for transportation assistance.

With donated miles, Mercy Medical Angels was able to get Erika and her mother to Houston for lifesaving heart surgery.

"Transportation is often one of the biggest obstacles standing between patients and the care they need," said Rear

Admiral J.B. Godwin III, U.S. Navy (Retired), President and CEO at Mercy Medical Angels. “Our partnership with American Airlines helps remove those barriers, ensuring patients can focus on their health – not how they’ll get there.”

Through American’s **Let Good Take Flight** platform, AAdvantage® members are encouraged to donate miles to make a meaningful difference in their communities. These miles support American’s community impact efforts across the following areas:

- Global Health and Well Being: Raising awareness and funds, bringing treatments and hope to patients
- Social Good: Improving stability and providing basic needs to global citizens, especially during disasters
- Heroes: Supporting U.S. military members and veterans honoring their selfless sacrifice
- Our Planet: Protecting and preserving the planet’s natural resources and contributing meaningfully to efforts to combat climate change

With support from AAdvantage® members, combined with the strength of the airline’s global network and team, American is committed to fighting diseases that impact the health and wellness of its customers and team members. This includes raising awareness, funds, and in some cases, removing transportation barriers by connecting patients to medical care to ensure access to lifesaving treatment when it matters most.

Donating is simple. AAdvantage® members can log in to their account, navigate to the **Donate** page and select the number of AAdvantage® miles they wish to contribute.* Members can select as few as 1,000 miles to help support those who need it most.

Not an AAdvantage® member? Joining is easy and free at aa.com/aadvantage.

*Minimum donation is 1,000 miles, except for members who have an available balance of less than 1,000 miles, who may donate their entire balance. Donations are not tax deductible. Processing can take up to 48 hours. American Airlines reserves the right to determine the final use of miles within the guidelines of the Miles for Social Good, Miles for Global Health and Well-Being, Miles for Heroes and Miles for Our Planet programs.

About American Airlines Group (NASDAQ: AAL)

American Airlines is a premium global airline connecting more of the U.S. to the world. With roots tracing back to an air mail carrier in the Midwestern United States in 1926, American now operates more than 6,000 daily flights to more than 350 destinations in more than 60 countries and serves more than 200 million customers annually. Powered by a proud and talented team of 130,000 aviation professionals, American’s team lives out the airline’s purpose of caring for people on life’s journey every day.

The world’s largest airline proudly celebrates its centennial year in 2026, reaching a milestone that reflects a

century of innovation and the Forever ForwardSM spirit that changed the industry and the world. American introduced the first scheduled air cargo service, the first airport lounge and the first airline loyalty program and continues to reinvent the customer experience today. The airline is also a founding member of the oneworld alliance, whose members serve more than 900 destinations around the globe.

About Mercy Medical Angels

For 51 years, Mercy Medical Angels has been the nation's largest provider of charitable transportation for low-income patients to reach their critical medical treatments. Mercy Medical Angels mission is to remove the barrier to medical care with transportation on the ground and in the air. MMA helps children, cancer patients, seniors, Veterans and their families with free gas cards, bus, and train tickets, and with flights flown by Volunteer pilots and the commercial airlines.