

# DFW

Snapshot of American Airlines at Dallas Fort Worth International Airport

## **PEOPLE**

American employs nearly 35,000 team members in the Dallas-Fort Worth area

7.200

Flight Attendants

4.500 **Pilots** 

3.650 **Customer Operations** 

3.900 Maintenance

1.400 **Customer Care** 

1.750 Reservations

7.500 Leadership and Support Staff

4.800 Wholly Owned

Carriers

## **OPERATIONS**

In 2022. American carried more than 59 million passengers through DFW.

## 85%

American accounts for 85% of annual commercial passenger traffic at DFW.

## 411 million

Each year, Cargo handles an average of 411 million lbs. of freight and mail out of an 171,000-squarefoot warehouse.

## **DFW NETWORK**

800+

Daily flights\*

240 +

**Destinations** 

25+

Countries served

\*Peak summer

# AMERICAN IS GOOD **FOR TEXAS**

- American employs more than 36,000 people in Texas and nearly 130,000 companywide.
- Headquarters is based in Fort Worth and the airline is the largest employer in North Texas. The state benefits from increased connectivity and a broad route network serving 23 cities
- American operates 1,000+ daily departures from 23 airports in Texas, providing access to more than 240 destinations around the world.
- American is a founding member of the oneworld® Alliance, whose members serve more than 900 destinations with about 11,000 daily flights to more than 170 territories.
- At American, our purpose is to care for people on life's journey. Together with our American Eagle regional partners, we offer thousands of flights daily to more than 350 destinations in more than 60 countries.

### **FAST FACTS**

- Official airline for the Dallas Cowboys.
- The American Airlines Center is a Dallas sport and entertainment arena home to the Dallas Mavericks and Dallas Stars.
- DFW is American's largest hub and is the second busiest airport in the world as measured by total passenger traffic.







## **COMMUNITY**

American proudly supports charitable organizations locally.









## **NEW SERVICE**

Airports

- Auckland, New Zealand (AKL)
- Burlington, Vermont (BTV)

Reservations office

- Daytona Beach, Florida (DAB)
- Eugene, Oregon (EUG)
- Fayetteville, North Carolina (FAY)
- Hilton Head, South Carolina (HHH)

- Idaho Falls, Idaho (IDA)
- Loreto, Mexico (LTO)
- Manzanillo, Mexico (ZLO)
- Merida, Mexico (MID)
- Portland, Maine (PWM)
- Syracuse, New York (SYR)

#### New in 2023

- Daily service DFW to Tokyo Haneda (HND)
- Additional frequencies operated from DFW to Paris (CDG) and Rome (FCO)

## **HISTORY OF DFW**

1974

1979

1981

2015

2016

2019

**JUNE 2022** 

**DEC 2022** 

**MAY 2023** 

American starts operations at DFW. American moves Worth, Texas.

DFW established as an American hub.

American opens Robert W. Baker Integrated Operations Center in Fort Worth.

American plans to build new Fort Worth headquarters named after former CEO

The 300-acre Robert L. Crandall Campus opens in Fort Worth for 12,000 team members.

American and DFW unveil five new gates in Terminal C, showing off the new brand standard for American.

The oneworld® Alliance headquarters moves to Fort Worth, at Robert L. Crandall Campus.

American announces \$5 billion investment in DFW.