

NEWS RELEASE

American Airlines Honors the Careers of 2022 Annual Chairman's Award Winners

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FORT WORTH, Texas — American Airlines celebrated 100 of its top team members at a gala held Tuesday at the Winspear Opera House in Dallas. The 2022 Annual Chairman's Award event recognized this year's winners for their exemplary careers and unparalleled dedication to customers, colleagues and the airline.

Honorees included team members from across the United States and seven other countries.

Hosting his first Annual Chairman's Award gala since becoming CEO in March, Robert Isom recognized these team members as long-time servant leaders and creative thinkers who were integral in helping the airline run reliably and profitably this year.

"Annual Chairman's Award winners are truly the best of the best at our airline," he said. "I was honored to spend the evening recognizing their hard work."

Honorees and their guests were treated to a reception and dinner, followed by an award ceremony that included notes of congratulations from friends and family, a special award pin, and \$10,000. This year's honorees and the important work they do span every aspect of operating a successful airline and represent each of American's workgroups.

Winners expressed surprise at finding they'd been nominated, along with a desire to draw attention to the careers of other team members they know. "I was in shock, but also humbled, knowing that I have an entire network of people who appreciate me this much," said Sheri McCrandall, a senior analyst for technical publications in Tulsa who has been with American for 12 years. "I lead a team of five people, and this award really trickles down to them

and all the work we do together.”

Still others wanted their careers to be remembered for always having a spirit of both teacher and learner. “I mentor students from the aviation school to show them the real-world part of the job,” explained Wendell Listhrop, an aviation maintenance technician in Miami who has worked for American for 32 years. “I can pass my knowledge to the younger team members, but I also let them know that they can still teach me. I’m always learning, even after 32 years.”

Environmental Safety Specialist John Haney celebrates his award with wife Heather Haney, also an American Airlines team member. He was nominated for professionalism, commitment and dedication in managing environmental issues and supporting the airline’s commitment to the environment.

Customer Service Manager Ana “Josie” Peralta receives her Annual Chairman’s Award from CEO Robert Isom. Josie was nominated for a career of service to both customers and colleagues both on the ground and in the air.

This year’s honorees traveled to Dallas from:

- Austin, Texas
- Boston
- Buenos Aires, Argentina
- Cancun, Mexico
- Charlotte, North Carolina
- Chicago
- Dallas-Fort Worth
- Honolulu
- Lima, Peru
- London
- Miami
- Montego Bay, Jamaica
- Monterrey, Mexico
- Nashville, Tennessee
- New York City
- Oklahoma City
- Philadelphia
- Phoenix
- Pittsburgh

- Port of Spain, Trinidad
- Puerto Vallarta, Mexico
- Raleigh-Durham, North Carolina
- Shanghai
- Tulsa, Oklahoma
- Tucson, Arizona
- Winston-Salem, North Carolina

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