

NEWS RELEASE

American Airlines Celebrates 80 Years in Mexico With Record Growth in the Country

9/12/2022

MEXICO CITY — American Airlines is celebrating 80 years of service to Mexico this month. In 1942, the airline launched service from Dallas to Mexico City with a Douglas DC-3 aircraft, first stopping in Monterrey to refuel. With this flight, Mexico became the airline's second international destination, following the launch of Toronto, Canada, in 1941.

"As the leading U.S. airline in Mexico, we are proud to celebrate 80 years of connecting our two countries, offering our customers an unbeatable network and the highest level of service," said José A. Freig, Vice President of International. "It's important we recognize and thank our Mexico-based team members for their outstanding work leading American's largest international operation during a year of record growth for us in the country."

STRENGTHENING OUR FOOTPRINT
IN MEXICO

Mexico is American's largest international destination, where the airline operates more than 500 weekly flights to 27 cities: Acapulco, Aguascalientes, Cancún, Chihuahua, Mexico City, Cozumel, Culiacan, Durango, Guadalajara, Hermosillo, Huatulco, La Paz, León, Loreto, Mazatlán, Mérida, Monterrey, Morelia, Oaxaca, Puerto Vallarta, Querétaro, San José del Cabo, San Luis Potosi, Torreon, Zacatecas, as well as seasonal service to Zihuatanejo and Manzanillo.

American has more than 1,100 team members based in Mexico, the largest number of employees outside of the United States. The operation includes two Reservations offices in Mexico City and Monterrey, four Ticket Sales

Centers in Mexico City, Monterrey, Guadalajara and León, and an Admirals Club at Benito Juárez International Airport in Mexico City.

2022: A BANNER YEAR

In 2022, American has had record growth in Mexico with a more than 40% increase in capacity compared to 2019. In addition to operating more strategic routes with larger aircraft, the airline has also launched new flying, such as Austin to Cozumel, and, beginning in November, new service from Mexico City and Monterrey to New York.

American Celebrates 80 Years in Mexico

In **September 1942**, American launched its second international destination when it flew a Douglas DC-3 aircraft from Dallas to Mexico City, following a brief stop to refuel in Monterrey. Eight decades later, American Airlines is now leading as the **largest U.S. airline** in **Mexico**.




110
peak daily flights


529+
weekly flights


27


1

There are two Reservations offices in Mexico with a total of **658 team members** based in **Monterrey** and **Mexico City**.

destinations

Admirals Club



4 operating **Ticket Sales Centers** in **BJX**, **GDL**, **MEX** and **MTY**.

Mexico EBRGs



PRIDE
Employee Business Resource Group
in **MEX** and **MTY**



Latin Diversity Network
Employee Business Resource Group
in **MEX** and **MTY**



Family Matters
Employee Business Resource Group
in **MTY**



Living Green
Employee Business Resource Group
in **MEX**



Four years in a row, American earned the **Human Rights Certification** as one of the best airlines for the LGBTQ community to work for in Mexico.



The **most senior team member** in Mexico is **Emilia Cervera**, **Premium Guest Services Manager**, who joined American in 1988.



"For nearly 35 years at American Airlines, I've had the privilege to see this company continue to grow, serving Mexico as the largest U.S. airline in the country. I began my career at the airline as a Reservations agent, and today it's an honor to

lead our Admirals Club operation in Mexico City, welcoming our customers every day with the warmth and hospitality that our Mexico-based team members are known for."

Download PDF

About American Airlines Group

To Care for People on Life's Journey®. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.