

American Airlines Launches Mobile ID With TSA PreCheck®

6/22/2022

FORT WORTH, Texas — American Airlines customers with TSA PreCheck® can now breeze through the airport with just their phone and their face, thanks to a collaboration with the Transportation Security Administration (TSA) and American to test mobile identification.

Travelers can now enjoy a more convenient travel verification experience through facial recognition

- No more fumbling for an ID or a boarding pass, American Airlines Mobile ID unlocks a more seamless and touchless travel experience.
- Customers can create their secure American Airlines Mobile ID with TSA PreCheck® membership, AAdvantage® number, plus either a driver's license or U.S. passport for a streamlined security experience.
- The option to use either a driver's license or passport provides broad accessibility for travelers to experience the next milestone in easy travel.

FORT WORTH, Texas — American Airlines customers with TSA PreCheck® can now breeze through the airport with just their phone and their face, thanks to a collaboration with the Transportation Security Administration (TSA) and American to test mobile identification.

Starting today at Dallas Fort Worth International Airport (DFW), American Airlines AAdvantage® members who are enrolled in TSA PreCheck may choose to use their American Airlines Mobile ID at select TSA PreCheck checkpoints to have their identity verified. The experience is now available at every TSA PreCheck location at DFW, with plans to deploy at select TSA PreCheck checkpoints at Miami International Airport (MIA), Phoenix Sky Harbor International Airport (PHX), Washington Reagan National Airport (DCA) and more later this year.

“We’re committed to making our customers’ journeys easier, and airport waypoints provide significant opportunities for innovation,” said Julie Rath, Vice President of Customer Experience, Loyalty and Marketing for American. “By simplifying the identity verification process and other points at the airport, we’re helping our customers exchange stress for convenience and saved time, and propelling the travel industry further along the path to a truly seamless customer experience.”

SEAMLESS SECURITY

Creating and storing the **American Airlines Mobile ID** is simple. Before travel, American Airlines customers with TSA PreCheck who choose to participate in this program need to:

- Download the Airside Digital Identity App on an **iOS** or **Android** device
- Take a photo of their face
- Scan their driver’s license or passport with the app*
- Enter their American Airlines AAdvantage number

The app then:

- Verifies the customers’ information using mobile ID technology powered by Thales to compare against each state’s Department of Motor Vehicles records or the passport’s embedded NFC chip.
- Securely stores the customer’s American Airlines Mobile ID on their mobile device until they choose where and when to share it.

As they go through security, customers simply present a QR code on their phone and consent to share their American Airlines Mobile ID with TSA. After sharing their Mobile ID, customers look into a camera at the TSA PreCheck checkpoint. TSA’s computer system then matches the customer’s encrypted image against their American Airlines Mobile ID. The entire process at the airport typically takes less than five seconds.

Once verified, TSA erases the encrypted digital ID from its checkpoint readers and customers retain their digital ID on their device until they are ready to use it at another waypoint, such as an airport lounge.

EXPANDING INNOVATION

Today’s launch was informed by prior digital ID trials that American **introduced in 2021** for touchless bag drop and Admirals Club entry at DFW. American customers participating in these trials have the option to use facial recognition technology instead of presenting a government-issued ID, boarding pass or cobranded credit card to

check their bag or enter the lounge. Because either a passport or driver's license are accepted, this trial provides broad accessibility for travelers to experience this next milestone in easy travel, and offers a scalable solution for future domestic security touchpoints.

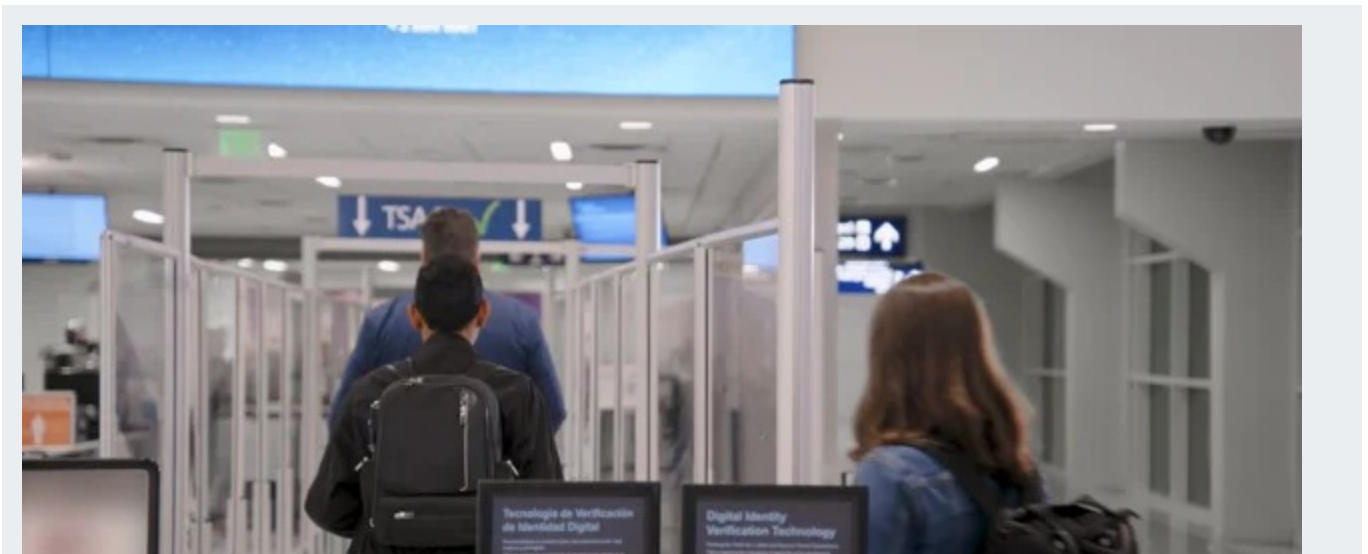
"We're thankful for our stakeholders' collaboration and support in driving the industry forward to offer innovative security checkpoint solutions to help customers safely and securely travel," said Kriste Jordan-Smith, Federal Security Director, DFW Airport, for TSA. "We'll continue to take an agile approach to developing a stress-free and secure traveling experience for TSA PreCheck passengers, and look forward to expanding this technology in the future."

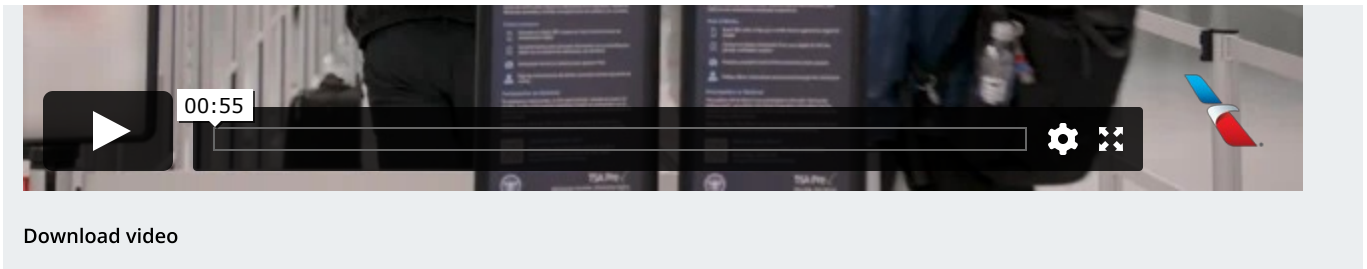
In the future, American will roll out similar technology to additional kiosks, bag check and domestic boarding gates. American customers can already verify their identities through facial matching provided by U.S. Customs and Border Protection at several international boarding gates today.

*Drivers licenses from states that are part of the AAMVA DLDV program and U.S. passports are eligible.

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B-roll video





About American Airlines Group

To Care for People on Life's Journey®. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.

About Transportation Security Administration

The Transportation Security Administration was created to strengthen the security of the nation's transportation systems and ensure the freedom of movement for people and commerce. TSA uses an intelligence-based strategy and works closely with transportation, law enforcement and intelligence communities to set the standard for excellence in transportation security. For more information about TSA, please visit our website at tsa.gov.

About Airside

Airside provides instant identity proofing – and sharing – that is fast, private, and simple. Trusted by millions, our privacy-by-design technology allows people to store their verified mobile ID securely on their phone and share it with complete consent and control. Learn more at airsidemobile.com or connect with Airside on Twitter.com/Airsidehq, and Instagram.com/Airsidehq.

About Thales

Thales (Euronext Paris: HO) is a global high technology leader investing in digital and “deep tech” innovations – connectivity, big data, artificial intelligence, cybersecurity and quantum technology – to build a future we can all trust, which is vital to the development of our societies. The company provides solutions, services and products that help its customers –businesses, organizations and states – in the defense, aeronautics, space, transportation and digital identity and security markets to fulfil their critical missions, by placing humans at the heart of the decision-making process.