

Celebrating 40 years of service in Charlotte



CLT is the **second largest hub in American's network**

In 2021, CLT was the fifth busiest airport globally by arrivals and departures and the sixth busiest by passenger traffic.

American accounts for approximately **90% of all traffic through CLT**

The CLT hub maintained the highest load factor of any airline hub throughout the pandemic and became the first American hub to return to growth.

13,000
CLT team members

Connecting CLT to the world



In 1982:

- ⌚ 86 daily departures
- ⌚ 1.97 million customers
- ⌚ 34 nonstop destinations
- ⌚ 12 operated gates

Today:

- ⌚ 655 daily departures
- ⌚ 40.1 million customers
- ⌚ 168 nonstop destinations
- ⌚ 91 operated gates

An economic engine for the Carolinas

American operates approximately

73%

of all airline seats in North Carolina and is the **only carrier to serve every commercial airport in the Carolinas.**

CLT contributes

\$23 billion

to the region.

CLT is the **most cost-competitive** airport in North America, **connecting more customers through CLT** than any other airport in our system.

CLT supports nearly

225K

jobs throughout the region.

Key Dates

The new Charlotte Douglas International Airport terminal building opens.

Piedmont merges with USAir.

USAir renames its regional affiliate Piedmont Airlines.

US Airways Express launches operations from Concourse E.

American transports a record 45.4 million customers through CLT.

1982

1987

1989

1990

1993

1997

2002

2013

2019

2021

Piedmont launches first trans-Atlantic service from CLT to London.

USAir establishes flight training and maintenance bases at CLT.

USAir becomes US Airways, and Piedmont is re-branded as a US Airways Express Carrier.

US Airways merges with American Airlines, becoming the world's largest airline.

CLT climbs to the sixth busiest airport by passenger traffic globally, up from 34th place in 2019.