

NEWS RELEASE

Coming Soon: More Seamless Experience for Connecting Customers at London's Heathrow

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FORT WORTH, Texas — Beginning March 27, American Airlines will further expand its presence in London Heathrow International Airport's (LHR) Terminal 5 by co-locating up to 11 daily flights for the summer season. This move allows American Airlines customers connecting on Atlantic Joint Business partner British Airways, as well as other oneworld Alliance® carriers, to enjoy a more seamless experience between the partner carriers and more convenient access to British Airways' six premium lounges.

Throughout the summer season, American Airlines will co-locate up to 11 daily flights in Heathrow's Terminal 5, offering more convenient connections for customers traveling on Atlantic Joint Business partner British Airways and other **One**world partners

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"London is a critical gateway for our customers traveling around the world," said Jose Freig, American's Vice President of International Operations and Premium Guest Services. "By co-locating alongside our partners in Terminal 5, our joint customers will enjoy unprecedented convenience when connecting. We look forward to further integrating our operations this summer, both in the United States and London, as we aim to continue elevating our customers' experience."

Through Oct. 30, American's flights between LHR and Dallas-Fort Worth (DFW), Los Angeles (LAX), Miami (MIA) and New York (JFK) will arrive and depart from Terminal 5. As a result, customers connecting on British Airways' flights at Terminal 5 to destinations around the world will be able to take further advantage of established reciprocal benefits while enjoying unprecedented flexibility and a truly seamless connecting experience when traveling across airlines.

The move will bring the Atlantic Joint Business partners, including Iberia, even closer together, building off **recently announced plans** for all three carriers to co-locate operations at JFK's Terminal 8 beginning Dec. 1.

"We are delighted to welcome American Airlines customers and colleagues to our main home — Terminal 5 at London Heathrow," said Neil Chernoff, British Airways' Director of Network and Alliances. "As our partner, we hope they enjoy the customer facilities and array on onward connections we can offer. Between British Airways and American, we will operate 14 departures a day to New York City, offering customers the most convenient schedule under one roof. In December we are moving to the redeveloped and expanded Terminal 8 at JFK New York which will bring a range of benefits for our customers, including a better transfer experience, enabling them to travel to more than 30 destinations across the U.S., Caribbean and Latin America with American Airlines."

As Atlantic Joint Business partners, American and British Airways offer the most flights and the most competitive schedule for customers traveling between the United States and London compared to any other partnership.

American's flights between London and Boston (BOS), Charlotte (CLT), Chicago (ORD), Philadelphia (PHL), Phoenix (PHX) and Raleigh-Durham, North Carolina (RDU), will continue to arrive and depart from LHR's Terminal 3.

About American Airlines Group

American's purpose is To Care for People on Life's Journey®. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter @AmericanAir and at Facebook.com/AmericanAirlines.

About British Airways

As a global airline and the UK's flag carrier, British Airways has been flying its customers to where they need to be for more than 100 years. The airline connects Britain with the world and the world with Britain, operating one of the most extensive international scheduled airline route networks together with its joint business, codeshare and franchise partners. British Airways flies to destinations in more than 65 countries. Its principal place of business is London, with its main home at Heathrow Terminal 5. In 2021, the airline won six Business Traveller Awards including Best Short-Haul Carrier, Best Airport Lounge, Best Frequent Flyer Programme, Best Travel App and Best New Seat. In September 2021, British Airways launched its sustainability programme, BA Better World, committing to put sustainability at the heart of everything it does and with a clear roadmap to achieve net zero carbon

emissions by 2050. British Airways is a founding member of the airline alliance oneworld, which serves around 1,000 destinations across the globe. The latest information on the measures British Airways is taking to ensure its customers have a safe experience when travelling can be found on ba.com. The British Airways press office can be contacted at press.office@ba.com. To book visit BA.com and connect on Facebook @BritishAirways and Instagram @british_airways.