

NEWS RELEASE

Travel Alert: Tropical Storm Nora to Impact Mexico Airports

8/27/2021

FORT WORTH, Texas — American Airlines is closely monitoring Tropical Storm Nora, which is moving along Mexico's Pacific Coast and expected to make landfall near Cabo San Lucas as a Category 1 hurricane in the next few days.

American issued a **travel alert** for seven airports in Mexico, allowing customers whose travel plans are impacted by Tropical Storm Nora to rebook without change fees. Customers can reschedule their travel on **aa.com** or by contacting Reservations at 800-433-7300 in the United States or Canada. If a customer chooses not to fly to/from an airport covered by the current waiver, American will waive change fees for future travel. Customers are also encouraged to check the status of their flight on **aa.com**.

If an American flight has been canceled or excessively delayed, customers may cancel their itinerary and **request a refund by visiting our website**. Customers who booked through a travel agent should contact their travel agency directly.

Our team will continue tracking this system with our customers' and team members' safety top of mind.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting **news.aa.com** and connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**.