

# Admirals Club Lounges Primed to Welcome Customers Back

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FORT WORTH, Texas — As American Airlines continues welcoming customers back to the skies, the airline is reopening additional Admirals Club lounges and adding enhancements to give customers more peace of mind when traveling.

- Admirals Club lounges continue to reopen across the country, including in Atlanta, Phoenix and Miami
- New signature menu offerings feature new healthy options such as Quinoa Salad and Power Bowls
- The airline expands innovative touchless technology to give customers a safe, convenient and easy experience

FORT WORTH, Texas — As American Airlines continues welcoming customers back to the skies, the airline is reopening additional Admirals Club lounges and adding enhancements to give customers more peace of mind when traveling.

Lounges reopening in May include the Phoenix Sky Harbor Airport (PHX) Admirals Club at gate B7 and the Miami International Airport (MIA) lounge at gate D15, and the Admirals Club at Hartsfield–Jackson Atlanta International Airport (ATL). The previously reopened lounges at Austin Bergstrom International Airport (AUS), Nashville International Airport (BNA), and George Bush Intercontinental Airport (IAH) will extend their operating schedule to 7 days a week. Prior to travel, visit [aa.com](https://www.aa.com) for the latest on specific lounge reopening dates.

Just in time to travel this Memorial Day weekend, American will have 27 lounges reopened across 21 U.S. cities. Additionally, lounges at São Paulo/Guarulhos International Airport (GRU) in Brazil and Mexico City International Airport (MEX) have reopened as well. American began reopening lounges in June 2020, with health and wellbeing improvements in response to the coronavirus (COVID-19) pandemic.

## REVAMPED SIGNATURE OFFERINGS FOR THE ENTIRE FAMILY

Starting May 5, revamped signature food-for-sale items such as chilled quinoa salad, southwestern power bowl, cheesy tater tots and bacon, egg & cheese breakfast sandwich will be available all day in select lounges. American will expand offerings for children like chicken bites and cheddar sandwiches at all locations. Children's rooms have also reopened inside Admirals Club lounges.

[download image](#)

Touchless technology

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Kids chicken bites

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Southwestern power bowl

"As we welcome customers back to the skies, we have been eager to expand signature offerings that everyone in the family — including kids — can enjoy," said Clarissa Sebastian, Managing Director of Premium Customer Experience and Onboard Products for American. "We know even more families will be returning to travel this summer and the Admirals Club provides safe and clean service with care."

## TOUCHLESS ADMIRALS CLUB ENHANCEMENTS

American is expanding its touchless technology to streamline the customer's airport experience. Starting May 6, the airline will introduce a touchless entry trial for the Admirals Club lounge located in Terminal A at Dallas Fort Worth International Airport (DFW).

Customers who choose to participate in the trial will enjoy quick, easy entry to the Admirals Club through facial recognition technology, which automatically verifies membership without customers pulling out their phone or wallet. This technology is currently in use to **enable a touchless bag drop trial at DFW and Ronald Reagan Washington National Airport (DCA)**, and will roll out to Admirals Club lounges in Terminals B, C, and D in the coming weeks. Findings from these tests will inform future trials to expand the touchless experience throughout the customer journey.

Later this month, customers will also be able to order signature food offerings and beverages using their own

mobile devices, gloved and masked team members will serve the orders. The trial will begin at the Admirals Club lounge located in Terminal A at DFW.

Admirals Club lounges currently offer touch-free ways to read the news and enjoy magazines. Customers can access the content via QR code or **read.aa.com** after connecting to the free Admirals Club Wi-Fi signal and download the publications for free.

## About American Airlines Group

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