

Travel Alert: Winter Storms Hit Mid-Atlantic and Central Airports

2/13/2021

American is closely monitoring Winter Storms Shirley and Uri impacting the mid-Atlantic and Central U.S. The safety of our customers and team members is the airline's number one priority, and the team will remain in contact with those impacted by these harsh winter storms.

American issued **travel alerts** for 34 airports in seven states and Washington, D.C., allowing customers whose travel plans are impacted by these storms to rebook without change fees. Customers can reschedule their travel on **aa.com** or by contacting Reservations at 800-433-7300 in the U.S. or Canada. If a customer chooses not to fly to/from an airport covered by the current waivers, American will waive change fees for future travel. Customers are also encouraged to check the status of their flight on **aa.com**.

If an American flight has been canceled or excessively delayed, customers may cancel their itinerary and **request a refund by visiting our website**. Customers who booked through a travel agent should contact their travel agency directly.

About American Airlines Group

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