

NEWS RELEASE

Redeem AAdvantage Miles for at-Home COVID-19 Testing Before Take-Off

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FORT WORTH, Texas — Whether it's checking travel guidelines or taking a preflight coronavirus (COVID-19) test, planning travel looks a bit different these days. To help ease the travel experience, American Airlines continues to find ways to provide more flexibility and choices for customers throughout their journey.

American offers more ways to test and travel with ease through mileage redemptions and enhanced mobile health passport capabilities

- AAdvantage members can now redeem miles to order an at-home COVID-19 testing kit
- Travelers can now display multi-passenger passes in VeriFLY mobile health passport

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Starting Feb. 25, AAdvantage® members can redeem miles to order an at-home COVID-19 testing kit through LetsGetChecked, one of American's testing partners. The pre-flight testing program covers nine countries and any U.S. city, state or territory that has COVID-19 travel restrictions.

American's partnership with LetsGetChecked started in September 2020 as part of an ongoing effort to help protect customer health and safety, inspire confidence in air travel and advance the industry's recovery from the COVID-19 pandemic. This edition of **American Minute** explains how at-home testing works.

To request a testing kit, members can call AAdvantage Customer Service at 800-882-8880 and redeem 12,000 miles. In order to receive results in time for travel, kits must be requested at least 10 business days before departure. Not

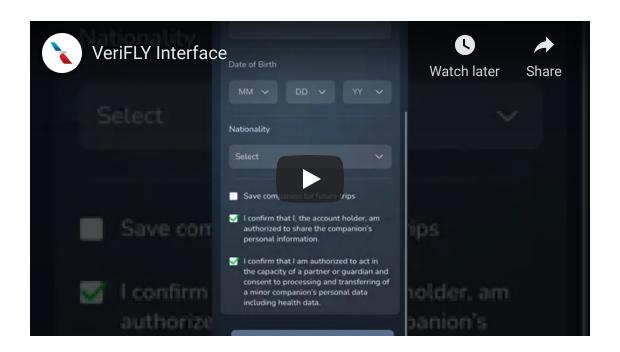
an AAdvantage member? Join for free at aa.com.

To add a hint of luxury to the experience or to simply feel more comfortable along the way, there are several other ways members can redeem AAdvantage miles:

- American's **Five Star Service** helps ease the travel experience with dedicated and personalized assistance every step of the journey, including access to the Admirals Club (where available).
- Upgrades to First and Business class can be confirmed with miles, and members can reserve Preferred and Main Cabin Extra seats with miles on most fares simply check the seat map to see options after booking a trip.
- As always, AAdvantage members can redeem miles for car rentals, hotel reservations and American Airlines
 Vacations packages, too.

ENHANCED VERIFLY MOBILE
HEALTH PASSPORT CAPABILITIES

Beginning Friday, Feb. 26, American customers will be able to access VeriFLY's new multi-passenger authentication capabilities. This enhancement will allow one VeriFLY user to store passes for a multi-passenger itinerary on one device, further streamlining the check-in process for passengers traveling together. In addition, the app will display a new user interface that helps users navigate the app more easily.



These new features will be available for all inbound travel to the United States from international origins from which American flies and will expand in the weeks to come for all routes on which VeriFLY is available with the airline. VeriFLY is the first operational mobile health passport to offer multi-pass functionality on supported flights in 55 countries across six continents.

Today, travelers can use VeriFLY for testing and document verification when traveling from all of American's domestic airports to nine countries and most of American's international flights to the United States. More information is available on the **COVID-19 testing page**.

Prepared for the Air

American is ensuring customers are prepared for the air by introducing tools that help navigate the travel journey in light of COVID-19. As customers are ready to return to the skies, American provides all the resources they need to understand requirements for travel, preflight testing resources and more. Customers can visit **Prepared for the Air** to get started. As always, American encourages customers to review all travel requirements for their destination, including any restrictions on passport or point of origin.

About LetsGetChecked

LetsGetChecked is a direct-to-consumer at-home health testing and insights company. Offering an end-to-end model, LetsGetChecked's Sure-track Test offers consumers an FDA EUA-authorized Coronavirus at-home testing solution. The at-home coronavirus (COVID-19) test incorporates a nasal swab and PCR lab analysis, offering convenient and secure results on average 48 hours upon receipt in the lab.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter @AmericanAir and at Facebook.com/AmericanAirlines.