

More Access, More Ease: American Airlines Expands its Acceptance of VeriFLY App at All Airports

2/3/2021

FORT WORTH, Texas — American Airlines continues to make it easier for customers to travel to and from international destinations by expanding its acceptance of VeriFLY, the mobile health wallet that simplifies testing verification requirements.

Customers can now use the mobile health passport when traveling from American's US airports to eight countries

- Using the VeriFLY app, customers can upload documents to meet travel requirements, and American will accept the verification for flights operated from the airline's U.S. airports to eight countries.
- This is in addition to the carrier's recent expansion to accept VeriFLY for international travel to any of American's domestic airports.
- American's joint business partner, British Airways, will also begin using VeriFLY for flights from London to the United States.

FORT WORTH, Texas — American Airlines continues to make it easier for customers to travel to and from international destinations by expanding its acceptance of VeriFLY, the mobile health wallet that simplifies testing verification requirements.

Starting Wednesday, Feb. 3, customers traveling from all of American's domestic airports to eight countries will have the option to use the free VeriFLY app to upload required travel documents such as negative coronavirus (COVID-19) test results, and show those credentials in order to travel on American. Previously, the airline accepted the app for outbound travel from the United States only from the airline's hub at Miami International Airport (MIA).

"We are constantly looking at ways to make travel easier and simpler for our customers, and navigating testing requirements and validation is a big piece of that," said Julie Rath, Vice President of Customer Experience. "All of our

airports will now accept customers' testing verification via the VeriFLY app, which is a great expansion of our trial from MIA that began last fall. With more partners like British Airways and others across the industry expanding their acceptance of VeriFLY, we can further our common goal of preventing the spread of COVID-19 and ensure compliance with local regulations that have been put in place to protect our customers and team members."

WHERE CUSTOMERS CAN USE VERIFLY

Customers can use the VeriFLY app for document verification when traveling on the following American Airlines-operated routes:

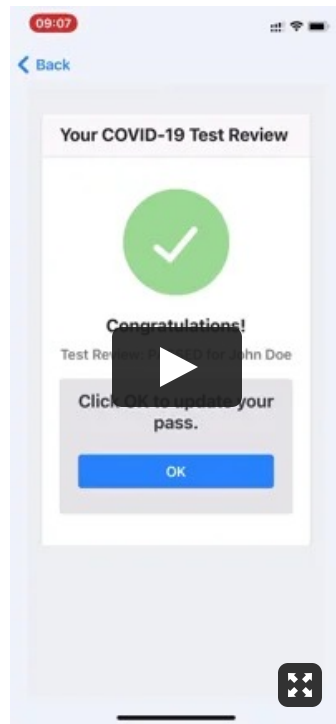
- International flights to the U.S.
- Direct and connecting flights from American's domestic airports to:
 - United Kingdom
 - Canada
 - Jamaica
 - Chile
 - Colombia
 - El Salvador
 - Honduras
 - Guatemala

For customers traveling from London to the U.S., American's joint business partner, British Airways, will begin trialing VeriFLY's mobile health passport starting Feb. 4. The two airlines are the first trans-Atlantic joint business alliance that will accept a common mobile health passport for those eligible customers who are permitted to fly between the United States and the United Kingdom.

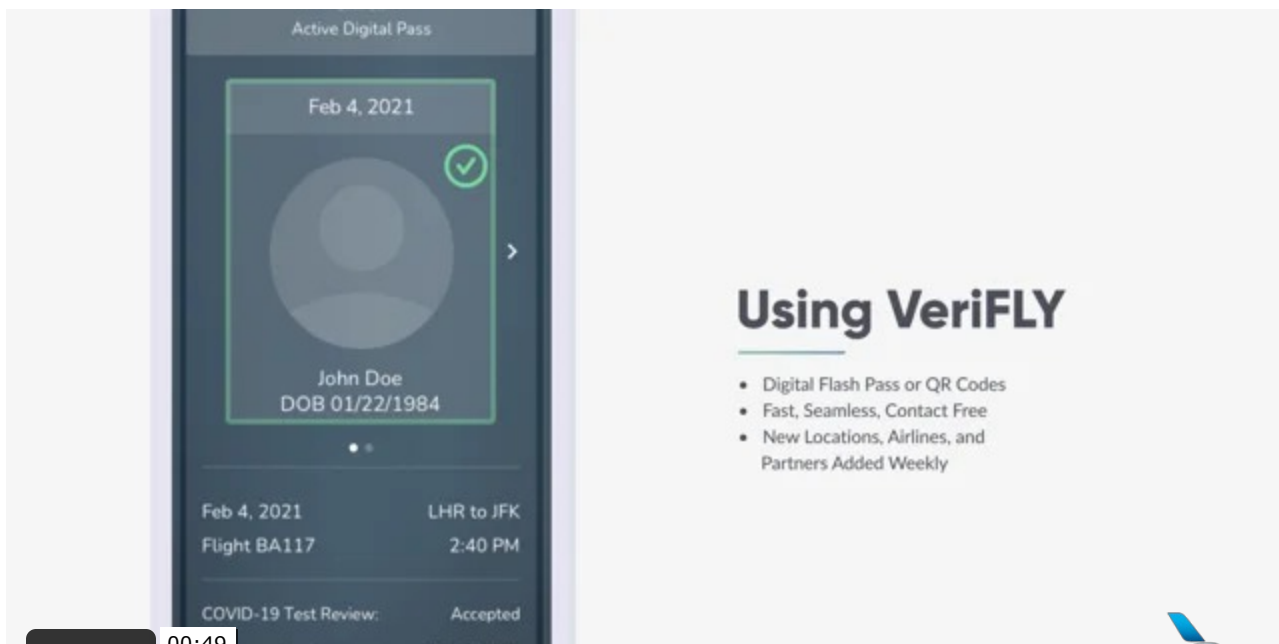
Customers can download the free VeriFLY app from the iOS App Store or Google Play Store. They will then need to create an account, enter their destination and upload required documentation.

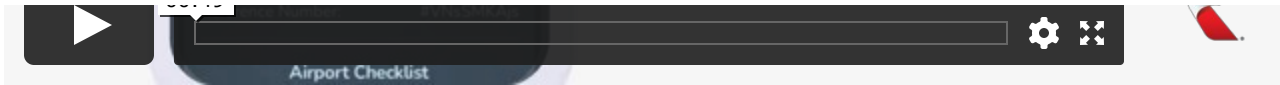
PREPARED FOR THE AIR

American is ensuring customers are prepared for the air by introducing tools that help navigate the travel journey in light of COVID-19. As customers are ready to return to the skies, American provides all the resources they need to understand requirements for travel, preflight testing resources and more. Customers can visit **Prepared for the air** to get started. As always, American encourages customers to review all travel requirements for their destination, including any restrictions on passport or point of origin.



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About VeriFLY

VeriFLY is developed and managed by the biometric authentication and identity assurance solutions provider, Daon. VeriFLY offers travelers a secure and simple way to confirm their destination's COVID-19 requirements. After creating a secure profile on the VeriFLY app, Daon verifies that the customer's data matches a country's requirements and displays a simple pass or fail message. This simple message streamlines the check-in and documentation verification process at the airport before departure. The app also provides travelers with reminders when their travel window is coming to a close or once their credential has expired.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.