

NEWS RELEASE

Dedication to perfection — American Airlines Earns Perfect Score on Corporate Equality Index Again

1/28/2021

FORT WORTH, Texas — American Airlines has been recognized once again by the Human Rights Campaign (HRC) with the highest possible rating in the prestigious 2021 Corporate Equality Index (CEI). American was the only airline to achieve a perfect score when the CEI launched in 2002 and the only airline to receive a perfect score every year since the award's inception.

The CEI is a nationally recognized benchmark that evaluates America's top workplaces and their inclusion of LGBTQ employees and their allies. Companies like American that earn the top CEI score of 100% also are named the Best Places to Work in the United States.

"American has a longstanding commitment to supporting our LGBTQ team members, customers and suppliers," said Elise Eberwein, Executive Vice President, People and Global Engagement. "We are incredibly proud of the collaborative efforts of our team to ensure that diversity, equity and inclusion is at the core of every decision we make. It is paramount to our success as a company and overall progress as a society."

American has a longstanding history of supporting the LGBTQ community and was the first major U.S. airline to protect LGBTQ team members by including gender identity and sexual orientation in workplace nondiscrimination policies. In supporting LGBTQ advocacy initiatives, including the opposition of anti-LGBTQ laws at the state and federal levels, American is focused on creating a supportive and inclusive environment for our team members and customers.

For more information on American's commitment to diversity and inclusion, visit aa.com/diversity.

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About the Human Rights Campaign

The Human Rights Campaign Foundation is the educational arm of America's largest civil rights organization working to achieve equality for lesbian, gay, bisexual, transgender and queer people. HRC envisions a world where LGBTQ people are embraced as full members of society at home, at work and in every community.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter @AmericanAir and at Facebook.com/AmericanAirlines.