American Expands Travel Readiness App Acceptance and Preflight Testing to More Central and South American Countries

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FORT WORTH – American Airlines is further expanding its acceptance of the VeriFLY app, a mobile health wallet that guides customers to understand, track and verify their coronavirus (COVID-19) testing and documentation requirements. Starting Dec. 22, customers traveling on American's flights from Miami International Airport (MIA) to destinations in Colombia, Honduras, Guatemala and El Salvador can use VeriFLY to help ensure they are meeting the government-required entry guidelines and access an expedited check-in lane.

- Customers traveling to Colombia, Honduras, Guatemala and El Salvador from Miami can use VeriFLY app to confirm testing and other required COVID-19 documentation
- Preflight COVID-19 testing from LetsGetChecked to be offered for Honduras, Guatemala and El Salvador

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Also starting Dec. 22, any American Airlines customer traveling to Honduras, Guatemala and El Salvador will be able to use LetsGetChecked for their required, preflight COVID-19 test. Customers can learn more about LetsGetChecked and all of the airline's testing partners at **aa.com/covid19testing**.

"Travel and testing requirements can be complex and using apps such as VeriFLY and offering testing through

LetsGetChecked can make the process easier and more straightforward for our customers," said Julie Rath, Vice President of Customer Experience at American Airlines. "Customers using VeriFLY are saving more than 10 minutes on average during check-in, while also having the peace of mind that they have completed all the necessary requirements that their destination currently has in place. Ordering and taking a test through LetsGetChecked is also a simple and convenient option that has received incredibly positive feedback from our customers."

FASTER CHECK-IN AND DEDICATED LANES AT MIA FOR VERIFLY USERS

When departing MIA, customers using the VeriFLY app are able to use a dedicated and expedited entry lane in the North Terminal. In this lane, they can simply show their approved "pass" validation on the app during check-in. This quick process replaces the manual check of documentation that often take 15 minutes or more.

Customers traveling to Colombia, Honduras, Guatemala and El Salvador can download the VeriFLY app beginning Dec. 18, and use it for travel beginning Dec. 22. Customers traveling to Jamaica and Chile from MIA are currently able use the app and the dedicated lane.

American is working with multiple countries to streamline the process even further and incorporate the VeriFLY app at destination airports so that customers have an expedited verification process on both ends of the travel journey.

EXPANDING THE AVAILABILITY OF PREFLIGHT TESTING

With the addition of Honduras, Guatemala and El Salvador, American will offer preflight testing to 10 countries and is the only airline to offer it to any destination in the U.S. and its territories that requires testing. Customers traveling on American from any location in the U.S. to Colombia, Honduras, Guatemala and El Salvador can begin ordering the at-home test kits from LetsGetChecked on Dec. 18 and use them for travel beginning Dec. 22, 2020.

About VeriFLY

VeriFLY is developed and managed by the biometric authentication and identity assurance solutions provider, Daon. According to Daon, VeriFLY offers travelers a secure and simple way to confirm their destination's COVID-19 requirements. After creating a secure profile on the VeriFLY app, Daon verifies that the customer's data matches a country's requirements and displays a simple pass or fail message. This simple message streamlines the check-in and documentation verification process at the airport before departure. The app also provides travelers with reminders when their travel window is coming to a close or once their credential has expired.

About LetsGetChecked

LetsGetChecked is a direct-to-consumer at-home health testing and insights company. Offering an end-to-end model, LetsGetChecked's Sure-track Test offers consumers an FDA EUA-authorized Coronavirus at-home testing solution. The at-home coronavirus (COVID-19) test incorporates a nasal swab and PCR lab analysis, offering convenient and secure results on average 48 hours upon receipt in the lab.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting **news.aa.com** and connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**.