

NEWS RELEASE

American Celebrates Milestone of 700 Daily Departures at CLT Hub

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CHARLOTTE, North Carolina — American Airlines joined leaders from Charlotte Douglas International Airport (CLT), elected officials from the Charlotte region and other community leaders at a ribbon cutting ceremony to celebrate the carrier's continuous growth in the region — the milestone of 700 daily scheduled departures from CLT.

The increased schedule was made possible after American leased four new gates at CLT's Concourse A.

As one of the fastest growing airports in the country, CLT is American's second largest hub. The carrier serves 149 destinations from CLT.

"With the addition of these new gates, we were able to add frequencies on popular routes and we now operate nearly 80 flights per day to Florida, 30 flights per day to the New York metro area and 25 flights per day to D.C. metro area," said Brian Znotins, American's Vice President of Network Planning. "We'll continue to be the best airline with the most choice in Charlotte for both business and leisure customers."

A LARGER NETWORK FOR
CUSTOMERS

American provides access to a broad network through its Charlotte hub. The carrier attributes its success to CLT's cost competitiveness and operational effectiveness, allowing for flights to distinct destinations.

The airline added ten new routes in 2019, including flights to Erie, Pennsylvania (ERI); Bangor, Maine (BGR); Ithaca, New York (ITH); New Haven, Connecticut (HVN); Champaign, Illinois (CMI); Santo Domingo, Dominican Republic

(SDQ); Traverse City, Michigan (TVC); Munich, Germany (MUC); Grenada (GND) and Georgetown, Bahamas (GGT).

With the addition of the four recently acquired gates, American now operates out of every concourse at CLT — utilizing 93 of the airport's 114 gates.

The renovated concourse that houses American's new gates offers expanded dining and retail options and waiting areas with power ports in every seat. The terminal also gives American team members refreshed break space and amenities.

AMERICAN'S COMMITMENT TO THE CHARLOTTE REGION

American's success in Charlotte has stimulated the region's economy. The carrier contributes \$14 billion annually in economic output and employs more than 12,000 team members in Charlotte.

"American is excited about our growth in Charlotte," said Dec Lee, Vice President of Charlotte Hub Operations. "With more than 12,000 CLT-based team members dedicated to running a safe and reliable operation — coupled with the support of customers, civic and community leaders — we will continue to deliver a world class product and experience."

American collaborates with the **Charlotte Business Regional Alliance** and the **Charlotte Regional Visitor's Authority** to advance the region's economic development efforts, convention recruitment and local tourism promotion.

American is the fifth largest employer in Mecklenburg County and hired more than 450 team members in 2019 — including aircraft maintenance professionals, customer service agents, flight attendants and more.

American also by makes a difference throughout the Charlotte region, giving back to the community the airline serves. In 2019, more than 8,000 local team members volunteered their time to dozens of nonprofit organizations. The airline also made more than \$300,000 worth of contributions to Charlotte-based nonprofits, such as **Classroom Central**, **Veterans Bridge Home** and **Goodwill Industries of the Southern Piedmont**.

State and local elected officials joined American Airlines leadership at CLT to celebrate with team members at their new gate, A2.

American celebrated the addition of four new gates at CLT today with a ribbon cutting ceremony.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.