A successful January 2020 operation

American Airlines

Nearly **17.6 million customers** entrusted American Airlines with their travel in January 2020. It was one of the airline's best operational months thanks to the dedication of our 130,000 team members.

189,616 flights
operated by American Airlines and American Eagle

84.2%
of American Airlines flights arrived on-time

79.7%
of American Eagle flights arrived on-time

American Airlines
Eight days
with zero cancellations
(tied previous record of eight days in December 2019)

American Eagle
Five days
with zero cancellations
(a new record)

Best January for on-time arrivals and on-time departures

Best January with the lowest number of cancellations

Best operational day ever for American Airlines:
January 29
with **zero cancellations** and operating a combined **6,087 flights**