

NEWS RELEASE

American Airlines Joins Forces with New Friends New Life in Fight Against Human Trafficking

1/9/2020

FORT WORTH, Texas — American Airlines is banding together with New Friends New Life, a Dallas-based nonprofit organization, in a partnership aimed at combating human trafficking, assisting victims and raising public awareness of the crime and how to curtail it.

New Friends New Life is guided by a mission to restore and empower formerly trafficked teenage girls and sexually exploited women and their children. By providing access to education, job training, interim financial assistance, mental health and spiritual support, New Friends New Life helps women and their children overcome backgrounds of abuse, addiction, poverty and limited opportunities.

As partners in the fight against human trafficking, American and New Friends New Life will raise awareness and support the needs of Dallas-area women and teens who have been affected by human trafficking. As part of the partnership, American team members will be able to engage in human trafficking awareness training sessions and volunteer activities organized in cooperation with New Friends New Life. The company will support New Friends New Life's annual luncheon, as well as have an American executive serve on the organization's board of directors.

"Human trafficking is a horrific crime, and unfortunately, it's more common than many would expect. With a challenge as vast as this, solutions are often found by joining with a neighbor and taking action in your own backyard, which is what we plan to do in our partnership with New Friends New Life," said Nate Gatten, Senior Vice President of Global Government Affairs for American. "We're impressed by the meaningful and impactful work New Friends New Life is doing to improve the lives of formerly trafficked individuals in the Dallas area, and we're eager to be a part of it."

In recognition of National Slavery and Human Trafficking Prevention Month, American and New Friends New Life will kick off their partnership in late January with an event at American's headquarters in Fort Worth. American team members will participate in a human trafficking awareness training session and join representatives from New Friends New Life for a volunteer activity.

"New Friends New Life is proud to partner with American Airlines in the fight against human trafficking — an illegal industry affecting victims around the world as well as in our own backyard," said Kim Robinson, Chief Executive Officer for New Friends New Life. "Texas ranks second in the highest number of trafficking victims in the country, and the Dallas-Fort Worth area has the second-highest number of victims in the state. When a global organization with local roots like American joins in the fight, it fortifies our ability to empower survivors, hold traffickers and buyers accountable and prevent this \$99 million crime from thriving in our community."

Earlier this year, American was **recognized** by the Texas Secretary of State for its efforts to combat human trafficking, and, in 2018, American **signed** ECPAT-USA's Tourism Child Protection Code of Conduct, signifying a commitment to helping frontline team members identify and report signs of human trafficking. The airline provides human trafficking awareness training to nearly 60,000 team members, including flight attendants, pilots and customer service team members.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter @AmericanAir and at Facebook.com/AmericanAirlines.

About New Friends New Life

Founded in Dallas, Texas in 1998, New Friends New Life (NFNL) restores and empowers formerly trafficked and sexually exploited women, teen girls and children. By providing access to education, job training, interim financial assistance, mental health and spiritual support, New Friends New Life helps women, teen girls and children

overcome backgrounds of abuse, addiction, poverty and limited opportunities. In 2019, NFNL served 372 members (clients). NFNL also educates the community and works to eradicate the epidemic of human trafficking through advocacy, legislative reform and strategic partnerships that address systemic causes. In 2018, NFNL opened a drop-in Youth Resource Center (YRC) in partnership with the Office of the Governor to serve trafficked and high-risk teen girls. More than 100 girls visited the YRC during its first year. In 2015, NFNL organized its **Men's Advocacy Group** to engage men in the fight against sex trafficking and exploitation. For more information, visit **www.newfriendsnewlife.org** or call (214) 965-0935.

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