

NEWS RELEASE

American Airlines Becomes the Only Carrier to Fly from the U.S. to the South Island of New Zealand

10/28/2019

FORT WORTH, Texas — A trip to the breathtaking landscape of the majestic Southern Alps will become much shorter when American Airlines launches the only nonstop service from Los Angeles International Airport (LAX) to Christchurch, New Zealand (CHC), next October.

Airline also adds new direct service from Dallas-Fort Worth to Auckland

FORT WORTH, Texas — A trip to the breathtaking landscape of the majestic Southern Alps will become much shorter when American Airlines launches the only nonstop service from Los Angeles International Airport (LAX) to Christchurch, New Zealand (CHC), next October. The airline is also adding the only direct service between Dallas Fort Worth International Airport (DFW) and Auckland, New Zealand (AKL), which will increase connecting opportunities for more customers across the United States. These routes are a direct result of the recently approved joint business with Qantas, which delivers new customer benefits like enhanced codeshare opportunities and increased frequent flyer benefits for American and Qantas customers.

THE GATEWAY TO THE SOUTH

Christchurch is the largest city in the South Island of New Zealand, and as the only carrier to operate this route, American will introduce its customers to one of the world's most unique destinations.

"The South Island sums up everything that our customers are looking for in New Zealand — adventure, culture and

-

1

wildlife found no where else," said Vasu Raja, American's Senior Vice President of Network Strategy. "We want to make their lifelong dreams a reality and bring New Zealand's beauty even closer as the gateway to the South Island where you can drive, hike, cruise and fly to a variety of classic New Zealand experiences."

American will fly to CHC three times per week from October 2020 through March 2021 on a Boeing 787-8. The 787-8 features 20 Flagship Business seats and 28 Premium Economy seats, providing additional comfort for the 13-hour flight. The aircraft offers a variety of entertainment options for customers, with access to power at every seat, live television, and hundreds of movies, music, games and TV shows.

LAX to CHC creates unique one-stop connections to the South Island not previously available by any other carrier. Qantas and Jetstar will connect passengers from CHC on to Wellington and Melbourne — some of the most popular destinations in the Pacific.

Lyttelton Port and Harbour in Christchurch, New Zealand

Coastline along Tasman Sea on South Island, New Zealand

A NEW WAY TO NEW ZEALAND

American currently operates seasonal service from LAX to AKL and will add new service from DFW next year. Flights will be operated with American's state-of-the-art 787-9, with 30 Flagship Business seats and 21 Premium Economy seats. New flights from DFW to AKL will enable new one-stop connections to New Zealand from more than 70 cities across the United States.

"Now, we're able to get customers from places like Louisville, Savannah or Monterrey, Mexico, all the way to New Zealand with just one stop," said Raja.

As American enhances its commitment to the region, seasonal LAX to AKL service will resume earlier next year — Oct. 7 — adding three weeks of service to the increasingly popular destination.

"The South Island is a must-see for any international visitor to New Zealand," said Stephen England-Hall, Tourism New Zealand's Chief Executive. "Thanks to the new nonstop flights from Los Angeles to Christchurch and Dallas-Fort Worth to Auckland, it's is now easier than ever before to experience all that unique and welcoming New Zealand has to offer."

BENEFITS OF THE QANTAS JOINT BUSINESS

2

American and Qantas recently received final approval to form a joint business, which promises significant customer benefits not possible through any other form of cooperation. The carriers have already rolled out improved frequent flyer benefits, including higher earning rates for points and status credits on each airline's network, and have expanded codeshare routes on each other's network. Qantas will also increase from six weekly flights between Sydney, Australia (SYD), and DFW to daily service by mid-2020. Additionally, Qantas announced new service from San Francisco International Airport (SFO) and Chicago O'Hare International Airport (ORD) to Brisbane, Australia (BNE), which will launch in February and April respectively. Qantas will have its code on American's new flights to New Zealand, giving Qantas frequent flyers more opportunities to earn and redeem Qantas points and status credits on American. Next year, American and Qantas will provide the most service to Australia and New Zealand from the United States.

LAX–AKL flights beginning in Oct. 2020 will be available for purchase starting Nov. 9. New LAX–CHC and DFW–AKL flights will be available for purchase starting Nov. 30.

Origin	Destination	Departure Time*	Arrival Time*	Season
DFW	AKL	10:30 p.m.	7:40 a.m./8:40 a.m. (+2 days)	Oct. 25, 2020–March 25, 2021 3 x weekly through Nov. 29 Daily starting Dec. 1
AKL	DFW	11:15 a.m./12:15 p.m.	7:10 a.m.	Oct. 27, 2020–March 27, 2021 3 x weekly through Nov. 29 Daily starting Dec. 3
LAX	CHC	11:30 p.m.	9:25 a.m./10:25 a.m.	Oct. 25, 2020–March 24, 2021 3 x weekly
CHC	LAX	1:10 p.m./2:10 p.m.	6 a.m.	Oct. 27, 2020–March 26, 2021 3x weekly

*Flight times subject to change and account for Daylight Savings. New flights are subject to government approval.

What does this mean at LAX?

- American and its partners serve more destinations to Asia/Pacific from LAX.
- Customers traveling through LAX can take advantage of the most premium amenities of any carrier with three Admirals Club lounges, Flagship Lounge and Flagship Dining.
- The new route launches a few months after the American Airlines Plaza opens at SoFi Stadium in Inglewood,

-

3

California. The 298-acre world-class sports and entertainment destination is just three miles from the airport.

What does this mean at DFW?

- In addition to new routes, American continues to invest in airport construction and development to deliver a world-class customer experience.
- Customers can get cozy in five Admirals Club lounges and recently opened Flagship Lounge and Flagship Dining.
- American's growing network connects customers across the globe to more than 225 destinations in 31 countries from DFW.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting **news.aa.com** and connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**.