

NEWS RELEASE

American Airlines Expands Five Star Service to 4 Additional Airports

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FORT WORTH, Texas — American Airlines is expanding its exclusive Five Star Service to four new airports. Starting today, the premium experience will be available at Austin-Bergstrom International Airport (AUS) in Texas, Nashville International Airport (BNA) in Tennessee and Newark Liberty International Airport (EWR) in New Jersey. The service will be available at Atlanta's Hartsfield Jackson International Airport (ATL) beginning Aug. 9.

Enhances premium experience for customers traveling through Austin, Nashville, Newark and Atlanta airports

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American Airlines Five Star Service is a personalized airport experience available to customers traveling in a premium cabin that enhances their departures, connections and arrivals in select markets. Customers purchasing the Five Star Service experience can take the worry out of travel with priority check-in, expedited security screening, access to the Admirals Club, an escort to their gate and other customizable experiences tailored to their interests.

The new markets were selected following an analysis of current Five Star customers and their travel patterns. By adding the premium service in these markets, American is able to provide a personalized end-to-end experience for more premium customers and enhance their journey in the growing and competitive business, tech and entertainment markets.

"Continued adoption of our Five Star Service demonstrates the value our customers place on a streamlined travel

experience,” said Janelle Anderson, American’s Vice President of Global Marketing. “We know the onboard experience is just one part of our customers’ journey. Through continued investments in renovated Admirals Clubs, new Flagship Lounges and personalized on-the-ground experiences, we’re making strides to enhance the level of care we provide from curb to gate.”

With today’s announcement, Five Star Service is available at 16 domestic airports and four international airports. American also offers enhanced Five Star selections through partners Blade and The Private Suite in addition to Five Star Select, an elevated Five Star Service experience with access to the Flagship Lounge, Flagship First Dining and Cadillac transfer service between connecting flights. Five Star Private Arrival and Departure service gives customers at Los Angeles International Airport (LAX) access to The Private Suite, which provides exclusive off-terminal entry and private security screening, while our Helicopter Transfer Powered by Blade offers a unique, effortless travel experience via helicopter to or from John F. Kennedy International Airport (JFK) and LAX.

American is investing more than \$200 million in the premium travel experience with new Flagship Lounges and renovated Admirals Clubs, elevated onboard dining, an award-winning wine program, new aircraft with lie-flat, aisle access seats and expanded concierge services. Across key markets, the airline has opened Flagship Lounges at JFK, LAX, Miami International Airport (MIA), Dallas Fort Worth International Airport (DFW) and Chicago O’Hare International Airport (ORD), providing customers traveling in Flagship First and Flagship Business with elevated food and beverage options and space to refresh, unwind or work before their flight. Flagship First customers traveling through JFK, LAX, MIA and DFW also have access to Flagship First Dining, American’s high-end, sit-down, three-course dining experience. A sixth Flagship Lounge is also planned to begin construction at Philadelphia International Airport (PHL) later this year.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life’s journey, American’s 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$28 billion in its product and people and now flies the youngest fleet among U.S. network carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, and more inflight entertainment and access to power. American also has enhanced food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company’s stock is included in the S&P 500. Learn more about what’s happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.