

NEWS RELEASE

American Airlines Now Offers More Aircraft with High-Speed Wi-Fi Than Any Other Airline

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Entire long-term mainline fleet now equipped with broadband Wi-Fi for faster surfing, streaming and downloading

FORT WORTH, Texas — American Airlines now offers customers access to high-speed satellite Wi-Fi and live TV on more aircraft than any other airline.

The company recently completed installation of the fast, consistent and industry-leading connectivity on its entire long-term mainline narrowbody fleet of more than 700 aircraft. Satellite-based Wi-Fi allows customers to stream video without buffering or interruptions; upload and download files with ease; and stay connected from gate to gate. Upgraded bandwidth capacity ensures customers won't compromise on connection quality or speed, even if every customer chooses to access inflight internet at the same time.

Additionally, every satellite-equipped aircraft can now stream live TV, giving more customers access to 12 channels on their personal devices free of charge. American is already the only U.S. airline to offer live TV on international flights.

"Elevating the travel experience is one of our top goals at American and we've been working hard to provide our customers with the same level of entertainment and connectivity options they enjoy in their own living rooms," said Kurt Stache, Senior Vice President for Marketing, Loyalty and Sales for American. "In less than two years, we completed broadband internet installation on our entire mainline fleet and we will continue setting new standards in the industry to show our customers we value the time they spend with us."

HOW TO CONNECT

American's domestic narrowbody aircraft are equipped with either Gogo 2Ku or ViaSat Ka, both satellite Wi-Fi products that operate via satellites in the sky instead of towers on the ground. Once onboard, customers can connect to American's Wi-Fi signal on their personal device. From there, customers can log in to the provider's portal and choose to purchase internet, watch free live TV or stream hundreds of other complimentary entertainment options.

RECENT INVESTMENTS

The high-speed Wi-Fi and live TV expansion are American's latest investments in the onboard customer experience, complementing the inflight entertainment and connectivity already available on its widebody aircraft. Earlier this year, American launched a partnership with Apple Music to give customers access to more than 50 million songs, playlists and music videos through complimentary in-flight Wi-Fi. The airline already provides complimentary wireless entertainment throughout its fleet, offering great movies and on-demand televisions shows for customers to enjoy on their own devices.

COMING SOON

- Power: American is installing power at every seat across its mainline fleet, allowing customers to charge their devices inflight and deplane at full battery. The airline has been installing power at every seat across its two-class regional fleet as well.
- Tablet holders: The majority of American's narrowbody aircraft will be retrofitted with a tablet holder for hands-free entertainment on board. USB power will be positioned next to the tablet holder for easy charging.

About American Airlines Group

American Airlines offers customers 6,800 daily flights to more than 365 destinations in 61 countries from its hubs in Charlotte, Chicago, Dallas-Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. With a shared purpose of caring for people on life's journey, American's 130,000 global team members serve more than 200 million customers annually. Since 2013, American has invested more than \$25 billion in its product and people and now flies the youngest fleet among U.S. carriers, equipped with industry-leading high-speed Wi-Fi, lie-flat seats, more in-flight entertainment and power. American also offers award-winning food and beverage options in the air and on the ground in its world-class Admirals Club and Flagship lounges. American was recently named a Five Star Global Airline by the Airline Passenger Experience Association and Airline of the Year by Air Transport

World. American is a founding member of oneworld®, whose members serve 1,100 destinations in 180 countries and territories. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter @AmericanAir and at Facebook.com/AmericanAirlines.

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