

#### **NEWS RELEASE**

# American Airlines Voted Best Cargo Airline — Americas for 11th Consecutive Year

#### 5/1/2019

FORT WORTH, Texas — For the 11th year in a row, American Airlines was named Best Cargo Airline — Americas by the readers of industry-leading publication Air Cargo News. The airline accepted the award at a gala dinner in London April 26. The awards, now in their 35th year, are recognized as some of the most prestigious honors in the air cargo sector. Over a two-month period, more than 20,000 global supply chain professionals voted for the airline they thought provided the best overall customer experience and service in each region.

"American is honored to be awarded Best Cargo Airline — Americas by readers of Air Cargo News and is grateful to all of the leaders in the air cargo industry who voted for us," said Rick Elieson, President of American Airlines Cargo. "This award underscores the strong relationships our team members have built with our customers and their commitment to providing the highest level of care as they safely and reliably transport more than 2 billion pounds of freight and mail around the world each year."

Rick Elieson, President of American Airlines Cargo, left, accepted the Best Cargo Airline — Americas award from event host and travel writer Simon Calder.

The award is a testament to an exceptional year for the Cargo division, which exceeded multiple all-time records in operational reliability and volume and ended 2018 with more than **\$1 billion in revenue** for the first time in its 75-year history.

Whether it's salmon from Chile, high-tech equipment from China, engine parts from Japan or pharmaceuticals for life-saving cancer treatments, American plays an important role in connecting people to the goods and services they use on a daily basis. As Mother's Day approaches, chances are the airline has transported many of the flowers that will be purchased. In fact, in 2018 the airline shipped 25 tons of flowers daily — enough to give 10 flowers to

every mother in the United States on Mother's Day.

Air Cargo News editor Roger Hailey said, "Once again the air cargo industry has proven that innovation and customer service go hand in hand with efficient and secure global supply chains. American Airlines is a worthy winner of this award for its valuable contribution to air cargo in a highly competitive market."

For more information about products, facilities and American's cargo network visit aacargo.com.

## About American Airlines Cargo

American Airlines Group is the holding company for American Airlines. American provides one of the largest cargo networks in the world with cargo terminals and interline connections across the globe. Every day, American transports cargo between major cities in the United States, Europe, Canada, Mexico, the Caribbean, Latin America and Asia.

### About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the **One**world® alliance, whose members and members-elect serve nearly 1,000 destinations with 14,250 daily flights to 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter **@AmericanAir** and at **Facebook.com/AmericanAirlines**.