

NEWS RELEASE

American Airlines Prepares for a Big Summer in Charlotte

2/20/2019

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Airline adds more service to popular destinations; reopens Admirals Club in Terminal B

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“With new gates opening at the end of this year, increases in frequencies on popular routes, new international service and a renovated Admirals Club, there’s so much to look forward to in Charlotte,” said Vasu Raja, Vice President of Network and Schedule Planning for American. “We’ll continue to be the best airline with the most choices in Charlotte for business and leisure customers.”

INCREASED SERVICE

CLT is on track to grow from an average of 664 daily flights today to more than 700 daily flights by the end of 2019. And part of that growth begins this summer as American adds more service to popular destinations, opening additional access to American’s vast network.

“This is an exciting time for our 11,500 Charlotte-based team members and our customers,” said Dec Lee, Vice

President of Charlotte Hub Operations. "We are creating a world-class customer experience, providing access to more than 160 destinations in 23 countries."

American is adding two new daily flights from Charlotte to Baltimore (BWI), two to Fort Lauderdale, Florida (FLL), one to Orlando, Florida (MCO), and one to Newark, New Jersey (EWR), providing more service on those routes than any other airline. From CLT, American operates 80 flights per day to Florida, 30 flights per day to the New York metro area and 25 flights per day to the Washington, D.C. area. Enhanced schedules will benefit local and connecting customers alike with convenient flight times throughout the day.

American also plans to increase service from CLT to Chicago O'Hare (ORD) for a total of up to 10 daily flights; Los Angeles (LAX) for up to eight daily flights; and New York (JFK) and EWR for up to 16 daily flights. The additional domestic flights are on aircraft equipped with high-speed Wi-Fi, and customers will be able to experience enhanced entertainment including complimentary access to Apple Music, which lets subscribers stream more than 50 million songs, playlists and music videos in flight.

The new flights will be available for sale March 4.

NEW AND IMPROVED ADMIRALS CLUB

Admirals Club members traveling through CLT can experience the newly renovated lounge in Concourse B when it reopens today after closing in July for renovations. It reopens with enhanced beverage offerings, including complimentary alcoholic beverages like select wines, beers and well liquors; a modern complimentary food bar; and more robust food options and premium alcohol available for purchase. The renovated lounge also features a Business Center with five semi-private workstations. The Admirals Club offers premium services to members, including personal assistance with reservations, seat selection, upgrades and boarding passes.

Customers can enjoy complimentary light bites, wine, beer and cocktails. The newly renovated Admirals Club features an updated, modern design. An Admirals Club lounge is a perfect place for customers to relax and recharge before their flight. The renovated lounge features outlets at nearly every seat with both USB and AC power.

NEW DESTINATIONS

As previously announced, American will operate its newest long-haul international service from CLT to Munich (MUC) beginning March 30. The daily, year-round service will be operated on an Airbus A330-200, featuring 20 lie-flat business class seats and 21 Premium Economy seats, which offer more space, enhanced amenities and elevated meals and drinks. CLT customers can also look forward to eight additional new routes in 2019, including

flights to Erie, Pennsylvania (ERI), beginning in May, and Santo Domingo, Dominican Republic (SDQ), and Traverse City, Michigan (TVC), starting in June.

Charlotte is American's second-largest hub and the sixth-busiest airport in the country based on aircraft movement. American is committed to making investments in the Charlotte community focusing on education, health, human services and military/veteran initiatives, and has donated more than \$3.5 million to North Carolina nonprofit organizations since 2013. American is also the official airline of the Carolina Panthers.

About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. American is a founding member of the oneworld® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).