

# American Airlines Leader, Resource Group Honored at the 21st Annual LATINA Style Awards & Diversity Leaders Conference

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FORT WORTH, Texas — Jackie Rios, American Airlines Managing Director of Customer Care at Chicago O'Hare (ORD) and American's Latin Diversity Network (LDN) Employee Business Resource Group (EBRG) were recognized yesterday at the 21st Annual LATINA Style 50 Awards & Diversity Leaders Conference. LATINA Style Inc., the premier company addressing the needs of professional Latinas in the United States, named Rios as one of the Top 12 Corporate Latina Executives of the Year. The program honors influential Latina leaders who have not only achieved personal success but also create opportunities for those around them.

American's LDN was also recognized by LATINA Style, named as one of the Top 20 Employee Resource Groups for its exceptional leadership and vision. The honorees for each category were announced last month along with the company's list of 50 Best Companies for Latinas to Work for in the U.S.

Jackie Rios

Rios began her career with American as an agent at ORD in 1995 before becoming an International Departure Coordinator. She then worked as a Customer Service Manager before moving to the People side of the business, where she provides advice and counsel to various departments, including Flight and Flight Service, the Integrated Operations Center (IOC) and, most recently, the International and Cargo organizations. Her work supports more than 6,000 American Airlines team members in 64 countries around the globe. Throughout her career, Jackie has focused on taking care of her team members and instilling an attitude of pride and accomplishment in her teams.

"I don't measure my goals by position or title," Rios said. "I've always measured my success on the value that I bring to my position, building a team that provides results, drives impact and inspires others to come in and give 110

percent.”

“Jackie Rios is a valuable advocate and resource for our Latin Diversity Network EBRG and for all team members at American,” said Franco Tedeschi, Vice President of ORD Hub Operations. “We are proud to have her in Chicago and as a part of the American Airlines family. We are grateful for the leadership, professionalism and experience she brings to our team each day.”

Since 2010, LATINA Style has recognized and honored the best Hispanic Employee Resource Groups in the country. This is the third consecutive year that American’s LDN has received the honor. They were selected based on their exceptional commitment to contributing to a diverse and successful work environment. The group was established in 1997 and comprises around 3,000 team members from all workgroups throughout the company who are dedicated to career development, volunteerism, cultural awareness and working to make culture a competitive advantage at American.

“Although we don’t do it for the recognition, it’s encouraging and humbling to know our teamwork systemwide is making an impact around the world that is consistently among the best of the best,” said Marty Sibilia, Senior IT System Analyst and Diversity Advisory Council member at American. “We do it for the love and support of a better work environment and to show a great example to current and future team members that this is a company that fosters and encourages team members to continue to help and get involved.”

## About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. American is a founding member of the oneworld® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).