

American's First-Ever Biometric Boarding Program Arrives at LAX

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New cutting-edge technology offers customers additional convenience and security during boarding
LOS ANGELES — Better boarding for American Airlines customers arrived today at Los Angeles International Airport (LAX) with the launch of the carrier's first-ever biometric boarding pilot program.

American customers traveling on select international departures from LAX Terminal 4 can now enjoy additional convenience during the departure process thanks to cutting-edge technology. Instead of scanning boarding passes, the new one-step facial recognition program will scan and verify a customer's identity with U.S. Customs and Border Protection (CBP) in seconds at the gate.

"LAX is American's gateway to the Asia-Pacific region, making it the perfect location for American to launch biometric boarding," said Suzanne Boda, Senior Vice President of Los Angeles at American. "The goal of the new technology is to provide a more efficient, modern experience for our customers and team members while enhancing aviation security. That is exactly what we've been working to do here in Los Angeles."

When customers begin the boarding process, the facial recognition program will scan an image of their face and send it to an existing cloud-based CBP database. The system then instantly matches the image against the passport photo already on file with CBP and sends back a yes or no determination on whether they are cleared to board within seconds at the gate.

Agents will continue to ensure customers have their passports with them before departing. Customers may also choose not to use the new system and board with their regular boarding pass.

The pilot program will be used at LAX for 90 days as American evaluates its potential expansion to more flights and locations throughout its global network.

About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. American is a founding member of the oneworld® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).