

American Airlines Wins Multiple Awards from Global Traveler

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FORT WORTH, Texas — American Airlines received multiple awards in Global Traveler’s annual Tested Reader Survey and Wines on the Wing Airline Wine Survey. Global Traveler is the leading magazine for luxury business and leisure travelers. Winners were selected by readers and the Global Traveler Advisory Board.

“American is honored to be recognized by expert business and leisure travelers for our continued commitment to deliver the highest level of products and services,” said Janelle Anderson, Vice President of Global Marketing for American. “The multiple category wins are a testament to our team’s focus on enhancing and transforming the customers’ travel experience.”

American won eight Global Traveler GT Tested Reader Survey Awards in the following categories:

- Best Airline in North America
- Best Airline for Domestic First Class (third consecutive year)
- Best Airline Website (second consecutive year)
- Best Frequent Flyer Customer Service for AAdvantage®
- Best Airline App
- Fastest-Growing Airline – trans-Pacific (second consecutive year)
- Best Frequent-Flyer Affinity Credit Card Promotions – Citi / AAdvantage Platinum Select World Elite MasterCard (fifth consecutive year)
- Best Frequent-Flyer Affinity Credit Card Benefits – Citi / AAdvantage Platinum Select World Elite MasterCard

In the Global Traveler’s Wines on the Wing Airline Wine Survey, American also won five categories:

- Best North American Wines on the Wing

- Best North American White Wine
- Best North American Red Wine
- Best Red Wine for International First Class
- Best Champagne for International Business Class

Through a commitment to invest more than \$3 billion in new products and services, American has significantly improved the customer experience. American made investments in new-generation aircraft at an astounding rate to bring customers a more modern, comfortable and connected experience; enhanced onboard entertainment and dining choices and upgraded lounges. The airline is also flying to more destinations than ever before having recently announced several new routes including: O'Hare International Airport (ORD) in Chicago to Athens International Airport (ATH) in Greece; Philadelphia International Airport (PHL) to Berlin Tegel Airport (TXL), Bologna Guglielmo Marconi Airport (BLQ) in Italy, and Dubrovnik Airport (DBV) in Croatia; and Sky Harbor Airport (PHX) in Phoenix to London Heathrow (LHR).

About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. American is a founding member of the oneworld® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).