5 for 5
Celebrating five years of merger milestones

American Airlines

Team Member Tools

In Dec. 2013, American Airlines and US Airways created the largest airline in the world. And we've been busy ever since.

Thinking forward means leaning into new technologies. There's no better way to do that than to equip our team of 130,000 with tools that make their jobs easier. Take a look at a few of the ways we've done that over the last five years.



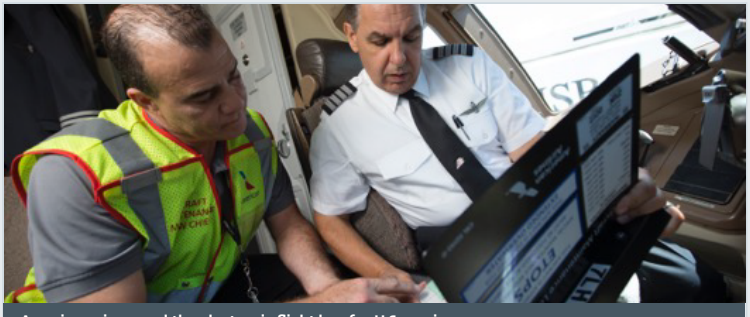
1 Time for a getaway. American built a **new, user-friendly Travel Planner for team members and retirees** to list for flights, check in from a mobile device and book their two Air Transport World reward passes.

2 **American was the first airline to equip flight attendants with mobile tablets to use on board,** making their jobs easier and helping provide better customer service with the 2017 launch of iSolve, a tool that empowers them to solve problems on the spot.

3 Synchronized systems. **We've combined more than 650 systems** as part of our merger including integrating our passenger service system and our flight operating systems for pilots and flight attendants.

4 Keeping our planes in the air. **We created SAFE, a new tool that helps Tech Ops team members safely manage parts and maintenance of more than 900 aircraft.** SAFE was built with mobility in mind, as our Tech Ops workforce is always on the go.

5 Our pilots are piloting programs. **American was the first airline to launch the electronic flight bags, replacing the 40 lb. pilot flight manual with Apple iPads,** saving $1.2 million in fuel annually.



American pioneered the electronic flight bag for U.S. carriers.

STRATEGIC OBJECTIVE:
Think Forward, Lead Forward