American Airlines Newsroom

NEWS RELEASE

American takes the next step for new uniforms: Field test begins

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After much anticipation and excitement, today more than 1,000 American Airlines team members from Flight Service, Airport Customer Service and Premium Customer Services will begin field testing their new uniform. The six-month field test is the next step in delivering an industry-leading uniform program designed in collaboration with frontline team members, ensuring the highest levels of textile safety, comfort, durability and brand integrity.

Over the past year, frontline team members from these workgroups have served on American's Frontline Uniform Advisory Team (FUAT), making key decisions that have a direct impact not only on how American proceeds with the new uniform, but also the breadth and depth of the changes made to its uniform collection.

Those participating in the field test represent 51,000 team members who will don the new uniform when it rolls out in late 2019. Throughout the testing period, field testers will provide weekly feedback on the fit, form and function of the uniform and are responsible for listening to input from their colleagues and sharing that information, too.




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