

Update on PSA Airlines Operations

6/19/2018

Updated June 20, 2018 at 11:00 a.m. CDT:

PSA Airlines stabilized its computer systems on Tuesday morning. Since then, team members have been working nonstop to reposition crews and aircraft so the airline can get back to a normal schedule.

PSA anticipates running approximately 70 to 80 percent of its schedule today and close to a normal operation on Thursday. We apologize to our customers for this serious disruption and we have been working around the clock to rebook passengers as quickly as possible.

Approximately 2,750 PSA flights have been cancelled since last Thursday.

A huge thank you goes out to all of our team members who have assisted — and continue to assist — our customers and each other during this event.

Original post June 19, 2018 at 8:30 a.m. CDT:

PSA Airlines has stabilized its computer systems and is working to reintroduce flying and get back to regular operations.

The regional carrier, which operates about 12 percent of American's 6,700 daily flights, cancelled all flights the

morning of Tuesday, June 19 as it works through schedules, getting aircraft and crews where they need to be to resume operations. PSA will operate a reduced scheduled over the next few days as it restores full service. This issue is not affecting any of American's other regional carriers or mainline flights.

We understand that these cancellations have been frustrating for our customers, and teams from PSA and American have been working around the clock to get things back to normal as quickly as possible. We are rebooking passengers and American's Customer Relations department continues to reach out all affected customers. We encourage our customers traveling on PSA-operated flights over the next few days to check their flight status at aa.com or on the American Airlines app. Both aa.com and the American Airlines app will let customers verify which carrier operates their flight.

About American Airlines Group

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