

## Statement on Flight 2446 April 22, 2018

4/22/2018

On Sunday evening, a disagreement occurred between two passengers on American Airlines flight 2446 from Miami to Chicago O'Hare. The aircraft was still at the gate in Miami, and the instigating passenger was asked by our Miami team members to deplane and he refused. In accordance with our procedures, American began the process of deplaning the entire aircraft. During that process, a physical altercation between the same two passengers took place. Once law enforcement was on the aircraft, the passenger then became combative with the officers from the Miami-Dade Police Department. The same passenger was subsequently arrested by law enforcement. We will cooperate with the Miami-Dade Police Department on this matter. The flight, which was scheduled to depart at 9:30 p.m. ET, departed at 10:34 p.m. ET with all remaining passengers. We thank our crews and airport customer service team for their excellent work in this situation.

### About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix, and Washington, D.C. American is a founding member of the **oneworld®** alliance, whose members and members-elect serve nearly 1,000 destinations with 14,250 daily flights to 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at [Facebook.com/AmericanAirlines](https://www.facebook.com/AmericanAirlines).