American Airlines Newsroom

NEWS RELEASE

Welcome Home: Lisa LaMarca

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Our American Airlines team members watch loved ones come together every day. Through the holiday season, we're putting a spotlight on the unique role they play in connecting families and friends. We hope these special "Welcome Home" stories help make your holiday merry and bright.



Lisa LaMarca begins to smile when you ask her to name her favorite reunion story. As a flight attendant based in Philadelphia, she's witnessed more than a few emotional moments when loved ones see each other after long flights. Her favorite involves a big family divided by a big ocean: Two sisters traveling with their families from

Manchester, England (MAN), to see their father and brother in Philadelphia and be introduced to the two newest members of the family.

“It was such a wonderful holiday family reunion,” Lisa remembered. “They were so sincere and so genuinely happy to be together. And to witness that, it was so rewarding that I could be a part of it and even add to their experience — it’s what life is truly about, to bring people together. I feel that that’s the most rewarding part of our job. It was very special.”

Listen to Lisa share her firsthand account in the video above.