American Airlines Newsroom

NEWS RELEASE

The Nashville wedding planners

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Three days. Imagine putting together a wedding in three days. That's how long the team at Nashville International Airport's Admirals Club lounge had to pull together all the details for a unique nuptial experience for two lounge regulars.

The idea started when Julie Kay and Vince Bonnetti, who are frequent travelers through the Nashville airport, were joking with Premium Customer Services representatives Kitty Merchant and Terrell Kohn about the idea of getting married in the lounge — the couple said it would be perfect since they spent so much time there and it felt like their second home.

As if on cue, Kitty mentioned that Terrell was ordained to officiate weddings and that he had officiated her wedding. Terrell happily offered to marry the couple; the couple eagerly accepted and the team went to work.

Kelly Lavender, the Admirals Club manager, knew her team would put all they had into creating a beautiful day for the bride and groom. The team began making decorations and working with Sodexo food services at the airport to get a wedding cake. Team members picked up flowers and a bouquet for the bride and set up the lounge for the ceremony.

"It was truly a team effort and speaks to the character of the Nashville Admirals Club family," said Lavender. "I'm so happy we could make their day special with a lifetime of memories and a beautiful story for us to share."

After a successful wedding, the couple boarded their 6 a.m. flight to Dallas Fort Worth International Airport, where, upon landing, they were transported by American's Cadillac Ramp Transfer service to a special breakfast at the International First Class Lounge. There they were able to enjoy their morning while they waited for their connecting flight to Cancun, Mexico.

The thankful couple texted their appreciation to the Nashville team as they set off: “We are stunned! You all have gone way out of the way, and we couldn’t be more thrilled and terrified! Thank you for your extreme generosity and kindness. You are our family!”

The now legendary Admirals Club wedding took a team effort from the American family. The following team members each played a part in Julie and Vince’s special day:

Nashville Team Members
Terrell Kohn, Premium Customer Services representative
Kitty Merchant, Premium Customer Services representative
Karen Wiechman, Premium Customer Services representative
Frank Sutton, Premium Customer Services representative
Kelly Steward, Premium Customer Services representative
Connie Farrell-Grubbs, Premium Customer Services representative
Flo Crain, Premium Customer Services representative
Karen Crandall, Premium Customer Services representative
Paula Ortiz, Sodexo
Shaunna Lanier, Customer Service manager
Renee Gilliam-White, general manager
Kelly Lavender, manager, Premium Customer Services

DFW Team Members
Linda Badami, senior manager, Premium Customer Services
Suzanne Peters, senior manager, Premium Customer Services
Ashley Anthony, specialist, Field Communications
Jose Corpus, Premium Customer Services representative
Jessica Chiu, Premium Customer Services representative
Cindy McGovern, Premium Customer Services coordinator
Yuki Cook, Premium Customer Services coordinator
Augie Thorn, Customer Service manager

Premium Customer Services Representative Terrell Kohn officiates the wedding ceremony.

Cadillac Ramp Transfer took the married couple to a special breakfast.

BNA Admirals Club team members, some who came in on their day off, made it a special day for the couple.