NEWS RELEASE

Travel Alert: Hurricane Irma Impacting Operations

9/10/2017

Hurricane Irma is impacting our operation in Florida and the Caribbean. American Airlines has issued a **travel alert** for more than 50 airports, which includes our Miami hub.

The current **travel alert** allows customers whose travel plans are impacted by Hurricane Irma to rebook without change fees. Customers can reschedule their travel on aa.com by retrieving their reservation, or by contacting American reservations at 1-800-433-7300 in the U.S. or Canada. Customers calling from outside the U.S. or Canada should check aa.com for our worldwide reservation phone numbers. Customers are also encouraged to check the status of their flight on **aa.com**. Customers whose flights are covered under this **travel alert** may also cancel their reservation and receive a full refund. More information on this process is available **here**. Customers who booked through a travel agent are requested to contact their agency directly.

We have capped our fares at $99 each way for Main Cabin, and $199 for premium cabin, on direct, single leg flights from all cities covered under the travel alert in Florida, as well as Charleston, S.C, Hilton Head, S.C., Myrtle Beach, S.C. and Savannah, Ga. These fares will apply for flights out of these locations through Sept. 17.

In addition, the $99 fare cap also applies to tickets for those returning to these locations Sept. 10-17.

As many flights are already sold out, we encourage customers traveling to only go to the airport if they have a confirmed ticket. Customers can check their flight status at **aa.com**.