

Remembering 9/11

9/11/2017

In a letter to American's team members, CEO Doug Parker marked the 16th anniversary of the Sept. 11 attacks and remembered the lives of the crews and family members lost on American Airlines flights 11 and 77, and United flights 175 and 93. Read the full letter below.

Dear fellow team members,

Today marks a day that forever changed the world, the aviation industry and American Airlines.

As we remember that day, we think of our colleagues, family members and friends who were taken too soon. Today and every day, we honor those we lost by continuing to provide a way for people to connect with their loved ones around the world.

Yesterday, today and tomorrow — we will never forget.

[American Airlines Flight 11](#)

[American Airlines Flight 77](#)

Crew Members
Captain John Ogonowski
First Officer Thomas McGuinness
Barbara "Bobbie" Arestegui
Jeffrey Collman
Sara Low
Karen Martin
Kathleen Nicosia
Betty Ong
Jean Roger
Dianne Snyder
Madeline Sweeney

American Airlines family members on board
Laurie Neira
Renee Newell

Crew Members
Captain Charles "Chic" Burlingame
First Officer David Charlebois
Michele Heidenberger
Jennifer Lewis
Kenneth Lewis
Renee May

American Airlines family members on board
M. J. Booth
Eddie Dillard
Captain Bud Flagg (Retired)
Dee Flagg

United Airlines Flight 175

Crew Members
Captain Victor Saracini
First Officer Michael Horrocks
Robert Fangman
Amy Jarret
Amy King
Kathryn LaBorie
Alfred Marchand
Michael Tarrou
Alicia Titus

United Airlines Flight 93

Crew Members
Captain Jason Dahl
First Officer LeRoy Homer
Lorraine Bay
Sandra Bradshaw
Wanda Green
CeeCee Lyles
Deborah Welsh

Your jobs as airline professionals are some of the most meaningful and important in the world. Thank you for all you do to make this world better and safer, and for continuing to keep our customers and colleagues safe.