American Airlines team members help those affected by Harvey



On Friday, Aug. 25, Hurricane Harvey made landfall in Texas as a Category 4 hurricane, the strongest to hit the United States in more than a decade. Three days later, American Airlines operated a rescue flight to help team members at Houston Intercontinental (IAH) and Houston Hobby (HOU).

American dispatched a Boeing 757 from DFW to IAH to deliver more than 14,000 pounds of supplies to our team members. The flight returned to DFW with 28 crewmembers and 12 additional colleagues from regional partner Mesa Airlines who had remained in Houston during the height of the storm.

DFW Fleet Service crew chief Darrin Pierce supervised and assisted his team in loading the supplies for the rescue mission. Darrin is all too familiar with the devastating effects of a hurricane, as he was a victim of Hurricane Katrina in 2005.

"I lost everything in Hurricane Katrina," the New Orleans native said. "There's nothing more valuable to people in need right now than having supplies given to you. With the water damage, you may not have electricity, clothes, pillows, water. This kind of storm can literally wipe out everything you need. I have a great crew, and we were happy to help get the plane loaded, in the air and off to Houston."

By the Numbers:

B757 DFW-IAH Rescue Mission:

14,442 lbs. of supplies

Inventory included:

- 135 cases of water
- 63 sets of blankets and pillows
- 5 generators

20 shipping containers of supplies, including:

- diapers
- paper towels, paper plates, utensils
- rice, soy and almond boxed milk
- canned tuna, granola bars, juices
- toiletries
- shoes and clothes
- sandbags
- sleeping bags and an air mattress
- heavy duty general purpose tarps, electric extension cords, batteries

Team Members in Affected Areas

550

American and Envoy team members living or based in Houston and surrounding areas, including Beaumont and Corpus Christi, Texas and Lake Charles and Lafayette, Louisiana.

Envoy dispatched an Embraer 175 loaded with 2,000 pounds of supplies, including toiletries and hot meals, to Corpus Christi, Texas (CRP), on Aug. 28 and operated a second flight with supplies to IAH on Aug. 30 to help team members and their families with relief efforts in those areas.

"On behalf of my entire station, thank you!" said Angela Harris, station agent, CRP. "The supplies and food that you have sent to help are appreciated greatly. We truly work for an amazing company."

Partnering with American Red Cross

As Hurricane Harvey unfolded, American Airlines activated our disaster process through American Red Cross. The Red Cross deployed more than 450 Red Crossers and expects to have 5,000 relief workers in the impacted areas by early next week.

We have also activated our team member donation site, the American Airlines Family Fund, for employees to donate toward relief. The Family Fund exists to help current team members, retirees and their immediate families in times of unexpected crisis. One hundred percent of donations from employees go toward assisting team members and their families.

From now through Sept. 8, American will match donations to help our colleagues affected by Hurricane Harvey.

To date, 630 team members have contributed more than $85,000 to the Family Fund, and with American's match, we have raised more than $170,000 to help our team members. Our AAdvantage customers have donated more than $675,000 in support of Red Cross disaster relief, bringing American's giving total to nearly $850,000. American is a member of Red Cross's Annual Disaster Giving Program.

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