NEWS RELEASE

Straight to the Gate: Katie and Lori Cronin

6/20/2017



For the past six years, Lori and Katie Cronin have sat side-by-side at the Reservations office in Winston-Salem, North Carolina.

“We are always together,” said Lori.

The couple met and started dating nine years ago, and, as luck would have it, when they applied to work for the then-US Airways Reservations office, they were both hired at the same time.

“We work together, we sit next to each other, we ask each other questions, but it helps too because we are comfortable feeding off of each other, during the work day,” said Lori.

Today, they are happy to be a part of the American Airlines family, one of many types of faces and strengths of the airline.

“It’s really great that American has such diverse team members,” Lori said. “And to be able to be ourselves at a company and not have to worry about coming to work and hiding who we are.”

The way American embraces inclusion and diversity, and the couple's love of helping customers and fellow team members are just a few of the reasons why they would recommend the airline as a great place to work.

"One of the reasons why I stay here is I can be myself and be right next to my wife on a daily basis, and everybody in the building knows 'Lori and Katie.' It's wonderful," Lori said.

Lori and Katie are also both active members of the PRIDE Employee Business Resource Group. They are the president and vice president of the local chapter and volunteer their time setting up opportunities for other team members to participate in community events.

"We've started some work with Do Crew and PRIDE events both here in Winston and Charlotte, and we are hoping to expand out further and go to other locations," Katie said.

Lori and Katie recently adopted a baby girl and are looking forward to showing her the world as they enjoy many more years with the world's largest airline.