NEWS RELEASE

Straight to the Gate: Richard Hobbs

5/23/2017



“When you first meet Richard Hobbs, you know immediately his has a love for the airline industry. He would tell you that jet fuel runs through his veins.

“I’ve been at American for almost 30 years, and I love coming to work because it is always different every day. Even though it is the same job, it is different every day “

The Phoenix-based Aviation Maintenance Technician first caught the airplane bug as a Marine, where he worked on fighter jets. That was more than 30 years ago. Since then he has been putting his passion and expertise to work with American Airlines.

“Now I think with the commitment that American has made to its employees, the equipment is newer, the tooling is newer,” said Richard. “Everything about this job seems to be reinvented and refurbished every day and so it’s an interesting job every day.

In addition to working with team members to keep flights running safety and on time, customer experience is always top of mind.

While working to fix an issue on an aircraft, Richard knows that the work he does is about more than keeping a plane running. He's always aware that the work he does will help make sure a family gets to go on their dream vacation or service men and women will make it home on leave to spend time with those they love.

"The ability to go down to the hanger, pick up a new fresh airplane and get it ready and up to the gate on time so we can get them to their dream vacation is probably one of my favorite experiences."

Richard says he's proud to work for American and that his Phoenix-based team members have a lot to do with his positive approach to working at American.

"American Airlines is now the best in the world. Not only are we the biggest, but we are the best."